



Service Bulletin

PRELIMINARY INFORMATION

Subject: Replacement Tip - Supplemental Radio Replacement and Programming Instructions

Models: 2010-2011 Buick LaCrosse
2011 Buick Regal
2010-2011 Cadillac SRX
2010-2011 Chevrolet Equinox
2011 Chevrolet Cruze
2010-2011 GMC Terrain
All Equipped with Navigation Radio RPO UYS

This PI was superseded to update parts information. Please discard PIT5235.

Condition/Concern

At this time, the replacement radio received for the vehicles above may be different than the original radio and could require a different programming type than the original radio. When radio replacement is necessary, reference the part number on the radio and/or the parts catalog for the appropriate part number. At this time, the parts catalog usage is being updated so there is a chance that the replacement radio received may be a different part number than what is in the vehicle and/or what is ordered.

Recommendation/Instructions

Before installing the following replacement radios, compare the radio part number received to the table below in order to determine what programming type to use.

2010 Equinox, LaCrosse, SRX, or Terrain with P/N 22744758 received from CCA/ESC:

At this time, this part number is correct for these vehicles and it can be installed using standard programming.

2011 Cruze, Equinox, LaCrosse, Regal, SRX, or Terrain with P/N 22744758 received from CCA/ESC:

2011 Cruze, Equinox, LaCrosse, Regal, SRX, or Terrain with P/N 22744758 received from CCA/ESC:

2010-2011 SRX, LaCrosse, or Terrain with P/N 22854093 received from CCA/ESC:

This was originally a 2012 model year part number that was temporarily approved for use in these vehicles and sent to dealers due to a recent parts shortage on P/N 22744758. If this P/N is received from CCA/ESC, it can still be installed in these vehicles but Techline Customer Support Center (TCSC) will need to be contacted at 1-800-828-6860 (English) or 1-800-503-3222 (French) for special programming instructions.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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