



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: Diagnosing Vehicles with OnStar DTC B101D-37

Models: 2011-2014 GM Passenger Cars & Light Duty Trucks with OnStar (RPO UE1)

This PI was superseded to update model year. Please discard PIC5492A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

While diagnosing a vehicle with an OnStar concern, technicians may find DTC B101D-37 in the OnStar module (VCIM) while checking for codes.

Recommendation/Instructions

Engineering has identified that this DTC will only display in history on the scan tool and will not cause issues with OnStar system operation. Dealers are to disregard this history DTC and address any symptoms described by the customer, including any additional codes that may be current.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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