



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Replacement Tip - Supplemental Radio Replacement and Programming Instructions

**Models:** 2010-2011 Buick LaCrosse  
2011 Buick Regal  
2010-2011 Cadillac SRX  
2010-2011 Chevrolet Equinox  
2011 Chevrolet Cruze  
2010-2011 GMC Terrain  
All Equipped with Navigation Radio RPO UYS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

At this time, the replacement radio for the vehicles above may require a different programming type than the original radio.

### Recommendation/Instructions

Before installing the following replacement radios, reference the table below to determine what programming type to use at this time.

2010-2011 Equinox, Regal, or Cruze with P/N 22744758

This part number is correct for these vehicles and standard programming should be used.

2010-2011 SRX, LaCrosse, or Terrain with P/N 22854093

This part number is correct for these vehicles but Techline Customer Support Center (TCSC) will need to be contacted at 1-800-828-6860 (English) or 1-800-503-3222 (French) for special programming instructions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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