



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Pop Or Snap Noise Heard After Moving Vehicle When Parking In Low Ambient Temperatures For An Extended Period Of Time

Models: 2012 - 2014 Chevrolet Camaro ZL1 Models
2014 Chevrolet Camaro SS Models (with RPO 1LE)

This PI was superseded to update model years. Please discard PIC5808.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may notice that a single audible "pop" or "snap" noise can be heard immediately after the vehicle is put into motion. This noise may originate from the front and/or the rear of the vehicle. This is typically noticed first thing in the morning after the vehicle has been stationary overnight or for an extended period of time. This noise is also more pronounced in lower ambient temperatures. The noise sounds similar to a brake pad that has temporarily stuck to a rotor due to vehicle inactivity. After the initial vehicle movement, this noise can no longer be duplicated until the car remains stationary again for an extended period of time.

Recommendation/Instructions

This concern is actually a characteristic of the high performance tires that the vehicle is equipped with. Due to the soft rubber compound used in these tires, they have a natural tendency to stick to the pavement. When the vehicle is moved, this pop noise is the sound of the tire releasing from the pavement. This noise will not be able to be duplicated again for the remainder of the drive cycle, or even when the vehicle is parked again for short periods of time. If you notice this concern, make no repairs, as this is a normal characteristic of these high performance tires.

Customer Information

Please communicate to the customer that this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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