



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Display Will Temporarily -Freeze- On Current Blower Motor Speed Setting

Models: 2013 Chevrolet Camaro
Equipped with Radio RPO UFU or UHQ

This PI was superseded to update model list and add Customer Info. Please discard PIC5895.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may notice that the blower motor icon on the radio screen will remain "frozen" on any one particular speed. This is a very intermittent concern. Customers will still be able to adjust the blower motor speed up or down as usual, but the actual speed may not match the speed displayed on the radio screen. The radio display may even show that the blower motor is commanded off when it is actually turned on. By cycling the ignition, this concern may be resolved and the displayed blower motor speed will once again match the actual blower motor speed.

Recommendation/Instructions

Important: Do NOT replace any components for this condition, as doing so will NOT resolve the concern.

In most instances, this concern will not be able to be duplicated by the servicing technician. This can be a very intermittent concern. The displayed blower motor speed can become "stuck" on any speed or even in the "Off" setting. The blower motor will continue to operate normally however, when speeds are changed with the dial on the center stack.

This concern is caused by a software anomaly. Engineering is aware of this concern and there is no repair at this time. If you encounter a vehicle with this concern, make no repairs at this time. Replacing components such as the ICS, radio, or HVAC module will NOT repair this concern. When additional information on this concern becomes available, this PI will be updated with further directions.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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