



Service Bulletin

PRELIMINARY INFORMATION

Subject: Operational Characteristics Of The HVAC System And Heated/Cooled Seats During Remote Start

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500

This PI was superseded to add HVAC setting info. Please discard PIT5240.

Condition/Concern

Some owners may question how the following systems operate during a remote vehicle start:

- HVAC settings
- Rear window defogger
- Heated seats
- Cooled seats
- Heated steering wheel

Recommendation/Instructions

- HVAC Settings
During a remote start the HVAC settings will remain set to the previous HVAC settings when the truck was turned off. If the owner is requiring a certain HVAC setting during a remote start, they will need to adjust the mode, blower and temperature as required prior to shutting the truck off.
- Rear Window Defogger
During a remote start, the rear window defogger will turn on if the outside temperature is 44 deg F (7 deg C) or below. It will stay on for 10 minutes when the key is turned to run. The indicator will NOT be illuminated until the key is turned to run.
- Heated Seats
During a remote start, the heated seats will turn to the high setting when the ambient temperature is below 50 deg F (10 degs C). They will turn off when the key is turned to run. The indicator will NOT be illuminated when the heated seats are on during a remote start. Note: The heated seats feature needs to be turned on in the "Settings" menu before they will operate during a remote start.
- Cooled Seats
During a remote start, the cooled seats will turn to the high setting when the ambient temperature is above 80 deg F (27 degs C). They will turn off when the key is turned to run. The indicator will NOT be illuminated when the cooled seats are on during a remote start. Note: The cooled seats feature needs to be turned on in the "Settings" menu before they will operate during a remote start.
- Heated Steering Wheel
During a remote start the heated steering wheel does not turn on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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