

Bulletin No.: PIC5948

Date: Dec-2013

Service Bulletin

PRELIMINARY INFORMATION

Subject: IPC Not Showing Radio Or Phone Data Audio Off Message And Right Steering Wheel Control Inoperative

Intermittently

Models: 2014 Chevrolet Corvette

Condition/Concern

Customers may comment that intermittently the IPC is not showing radio or phone data, an Audio Off message, and the Right Steering Wheel Control is inop. No codes are set when this concern occurs.

Recommendation/Instructions

New IPC software is being created to address this concern. This PI will be updated when the new software is available. Please do not replace any components for this concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION