Service Bulletin Mazda North American Operations

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Subject:	Bulletin No:	09-033/13
LIFTGATE LATCH HANDLE GASKET PEELING OR HANGING LOOSE		
	Last Issued:	11/19/2013

APPLICABLE MODEL(S)/VINS

2010-2011 Tribute

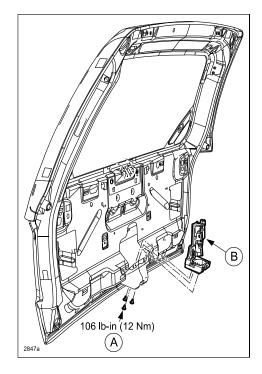
DESCRIPTION

Some vehicles may exhibit a condition with the liftgate latch handle gasket peeling or hanging loose.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Remove the liftgate trim panel. Refer to MS3 online or Workshop Manual (section 09-17 LIFTGATE TRIM PANEL REMOVAL/INSTALLATION).
- 3. Disconnect the liftgate latch electrical connectors.
- 4. Remove and discard the 3 liftgate latch bolts (A). Tightening Torque: 106 in-lb (12 Nm)
- 5. Remove the liftgate latch assembly (B).



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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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- 6. Disconnect electrical connector and remove liftgate release switch.
- 7. Remove two (2) fasteners securing the liftgate handle and remove handle assembly.
- 8. Remove all the remaining gasket material and adhesive residue from the liftgate handle.
- 9. Install new gasket onto the liftgate handle.
 - a. Ensure gasket adhesive has complete contact with the surface of the liftgate handle.
- 10. Install in reverse order of removal.
- 11. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.
ZZC0-66-773	Gasket	1
9XG0-58-30ZB	Liftgate latch bolt	3

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	45
Damage Code	9B
Part Number Main Cause	ZZC0-66-773
Quantity	1
Operation Number / Labor Hours:	YY754XRX / 0.4 Hrs.