

PREVOST

WARRANTY BULLETIN

WB13-77

DATE :	NOVEMBER 2013	SECTION :	22 - HVAC
EXPIRATION:	NOVEMBER 2015		
SUBJECT :	PRE-HEATING SYSTEM THERMOSTAT REPLACEMENT		

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 coaches Model Year : 2013 – 2014	From 2PCH33491 <u>DC712259</u> up to 2PCH33498 <u>EC712518</u> incl.
X3-45 coaches Model Year : 2013	The following vehicles : 2PCG33492 <u>DC735450</u> and 2PCG33494 <u>DC735451</u>
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>	

DESCRIPTION

On the vehicles affected by this bulletin, the pre-heater thermostat must be changed to ensure the proper functioning of the system.

MATERIAL

Order the following parts:

Part No.	Description	Qty
871542	Thermostat	1
500804	Flat Washer	8

NOTE
<i>Material can be obtained through regular channels.</i>

PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

1. In the evaporator compartment, locate the thermostat to be replaced (figure 1).

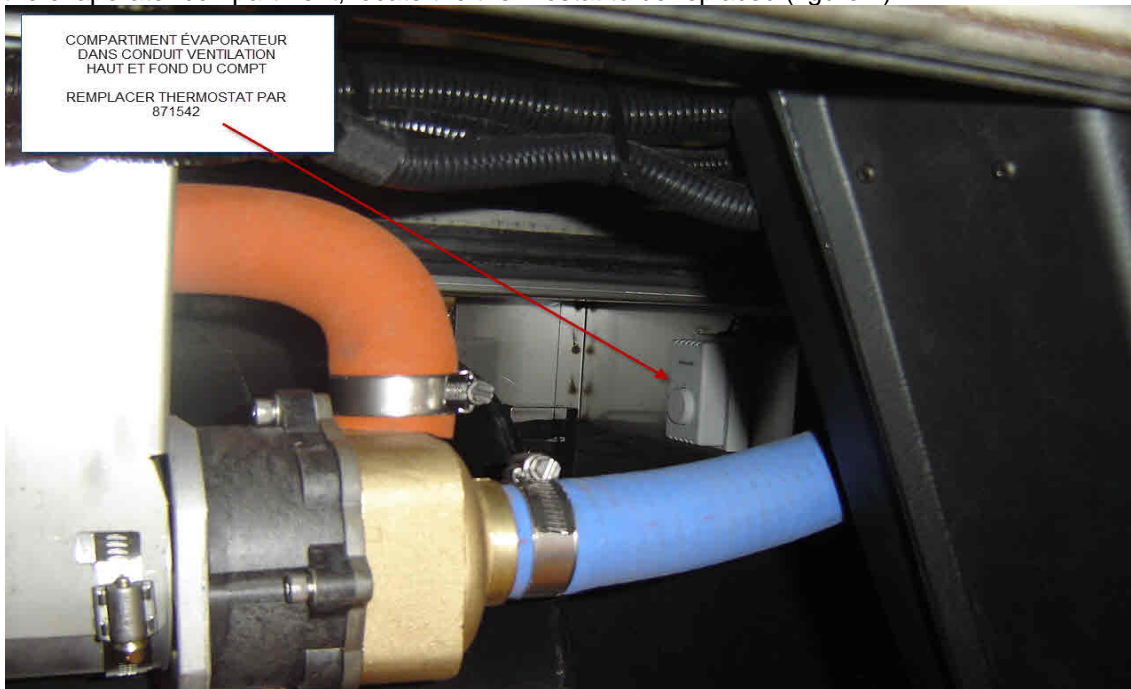


Figure 1 : Location of the thermostat to be replaced, in the evaporator compartment

2. Replace the thermostat and add 500804 flat washers (figure 2).

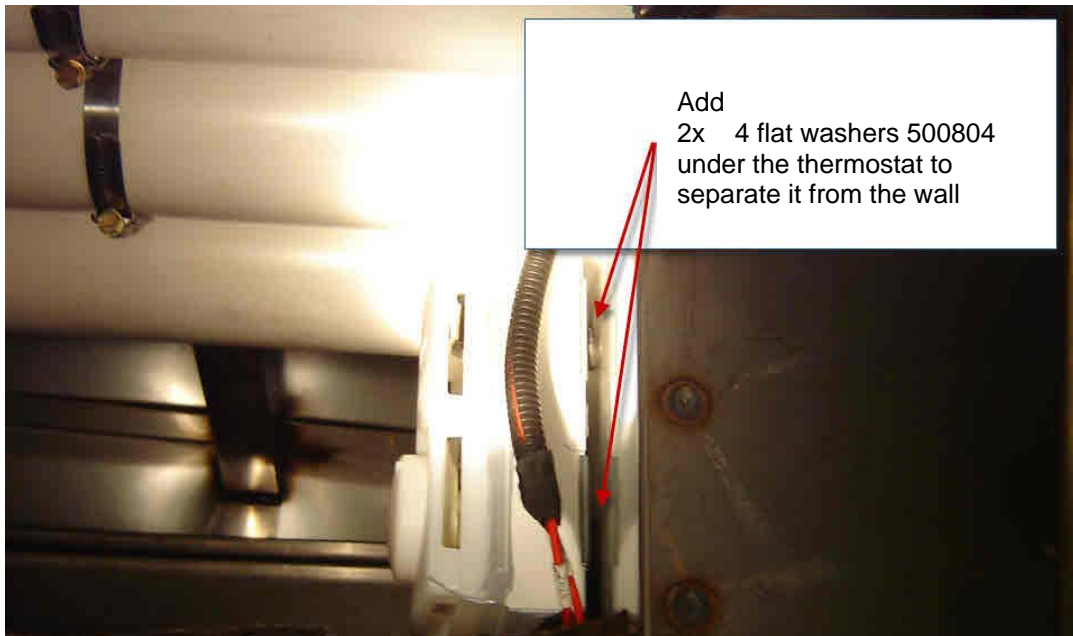


Figure 2

PARTS / WASTE DISPOSAL

All replaced parts must be returned to Prevost according to the Return Shipping Instructions available on <https://www.prevostcar.com/content/warranty-documents> for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 0.5 hour of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB13-77".

OTHER

VBC Bulletin	n/a
Fail Code	22.09
Defect Code	09
Syst.Cond.	B
Causal Part	871165

Access all our Service Bulletins on <http://prevostparts.volvo.com/technicalpublications/en/pub.asp> or scan the QR-Code with your smart phone.

E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.

