Reference SSM67777

Models Range Rover Sport / L494

Title L494 Range Rover Sport Information & Entertianment Display Screen -no response

Category Electrical

Last modified 26-Aug-2013 00:00:00

Symptom 207000 Entertainment Systems

Concern

Land Rover Dealers or Customers may report that the Information and Entertainment Display Touch Screen on L494 Range Rover Sport Models may not respond to a Touch Screen selection

Action

Engineering are investigating the concern but have found that the Touch Screen surrounding Bezel / Trim can foul Content the Touch screen and therefore lock it where the foul condition occurs.

> At this stage it is important that the surrounding Bezel / Trim or the Touch Screen is not replaced as these are not at fault. Please simply pull the surrounding Bezel / Trim away from the Touch screen a small amount enough so that the Screen operates normally. A further communication will be issued once the final rectification process has been finalised