## OHC Microphone.pdf

Reference SSM67417

Models Range Rover (All New) / L405 Range Rover Sport / L494

Title Telephone microphone poor sound clarity

Category Electrical

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Symptom 207000 Entertainment Systems

**Issue:** A customer may report that when using the infotainment system to make a telephone call the recipient of the call cannot clearly hear the driver of the vehicle.

Cause: Overhead console microphone not correctly

located in recess.

Action: If a customer reports the above concern for a vehicle within the VIN range below as a first step of Content diagnosis check to see if microphone is correctly located

in the overhead console recess and if necessary clip back into position. Please view attachment, image 1 showing overhead console/ microphone location and image 2 showing microphone in an unsecured position.

VIN range:

All new Range Rover LG100000 to LG130615

All new Range Rover Sport LW300000 to LW303882



