

Reference	SSM60957
Models	Range Rover Sport / L320 LR2 / L359 Range Rover Evoque / L538 LR4 / L319 Range Rover Sport / L494
Title	13MY Onwards Smart Key Battery Low Message
Category	Electrical
Last modified	28-Aug-2013 00:00:00
Symptom	205000 Electrical Accessories
Content	<p><b>Issue:</b> A customer may report a concern that the message 'Smart Key Battery Low' is displayed on the Instrument pack when the key handset remote is operated.</p> <p><b>Cause:</b> Currently under analysis.</p> <p><b>Action:</b> Replace the key handset and submit an ePQR, where the customer has reported the concern within the first 12months of service on the following 13MY onwards vehicles only:</p> <p>Discovery 4/LR4, Range Rover Sport, Range Rover Evoque, All new Range Rover, All new Range Rover Sport and Freelander 2/ LR2.</p> <p>Note: It is important that the battery is not disturbed/ removed from the faulty key handset.</p> <p>Please keep the old key handset for a period of up to 2 weeks in case it is required by Land Rover for analysis. If you have not received a request for the old handset within this period of time, return it through your normal warranty process.</p>