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Sent on 09 13 2013 **Expires on** 09 27 2013
From Parts and Service Division
Subject 2006-11 Civic (SB 12-049) and (SB 13-060) Update

DATE: September 13, 2013

To: All National & Field Honda Parts and Service Personnel
From: American Honda Parts, Service and Technical Division, Warranty Operations

Re: 2006-11 Civic Hood Paint Cracking Extension (SB 12-049) and Civic Roof and Trunk Paint Chalking or Clouding (SB 13-060).

On August 13, 2013, American Honda announced two warranty extensions for some 2006-2011 Civic vehicles. The warranty extensions cover the refinishing of hood, roof, and trunk as needed.

Note on warranty claims for these extensions, no sublet claims will be accepted for these repairs. A dealer who has the vehicle repaired at a sublet facility, must use the assigned DPTS Technician number below for claim submission.

Technician DPTS number = E090000

Note that this is the specific procedure for these noted warranty extensions, which differ from Honda's other proactive market actions, recalls, and product updates. In cases where a recall or PUD applies, proactive repairs/replacements are valid. However, warranty extensions are simply an extension of the normal warranty, and thus proactive work is not applicable and subject to debit.

As always, remember to make sure to check VIN Inquiry status to determine if a particular vehicle is eligible for this warranty extension. Claims made against vehicles not covered by this warranty extension as indicated in VIN Inquiry status will not be honored.

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