

Important Information regarding the WQE41 recall

TO: SDC EST CEN WST
FROM: Subaru of America, Inc.
DEPARTMENT: Service
DATE: 03/06/2013
CATEGORY: Parts/Service

In order to remove the display of an OPEN recall on the WQE99 program (Optional Puddle Lights) that was used for vehicles that may or may not have puddle lights, the WQE99 program has been discontinued. The actual recall for the puddle lights (WQE41) remains unchanged. To replace the WQE99 notification, comments will be added to the Vehicle Coverage Inquiry to identify these vehicles. When looking for open recalls in the Vehicle Coverage Inquiry, please check the comments to identify VINs that may or may not have the optional puddle lights. If the vehicle has puddle lights that meet the criteria in the WQE41 Campaign Bulletin, continue to call the Claims Helpline to register the VIN in the WQE41 recall.

These comments should appear on the Vehicle Coverage Inquiry by the end of the day.

If you have any questions regarding this issue, please contact the Claims Helpline at 1-866-782-2782.
