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Audi ElsaWeb Newsletter

Edition 18: January 7, 2013

Content

- [ElsaWeb Feedback Attachments](#)
- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Campaigns](#)
- [Updates](#)
- [Repair Manuals](#)
- [Wiring Diagrams](#)
- [Suggestions](#)



ElsaWeb Feedback Attachments

When sending in an ElsaWeb Feedback and you have a picture or other attachment to include with it there is no place within the feedback monitor to include it. If you do have an attachment and think it would be helpful to us, please use the email address at the bottom of this newsletter under the Suggestions heading. The email address is: aoa.WorkshopInformation@audi.com, please include the feedback number with the email so it can be distributed to the correct Service Information Team member.

Feedback Corner

This week's feedback is from Joel regarding a 2004 A6 Repair Manual. He stated:

"The illustration given is a picture of the upper b-pillar trim going over the seat belt height adjuster, nothing to do with the sill trim. Also, it says to remove the "rear A-pillar trim." This is clearly a typo, should read "lower A-pillar trim."

The Service Information Team reviewed the feedback and updated the Repair Manual to include the correct picture and fixed the typo. Joel included his full name and

email address with the feedback and will receive Audi Winner's Circle Rewards for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
11	6	2

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

[Back to top](#)

Technical Bulletins

00 Audi A8 L W12 Engine and Transmission Repair Authorization (2026692/2)		
Model(s)	Year	Vehicle Specific Equipment
A8L	2011-2013	6.3L W12 engine
Condition: If an all-new 2012 Audi A8 L W12 arrives at an Audi dealership and requires diagnosis or repair, a Repair Authorization must be obtained.		

00 Audi A8 4.0T, S6, S7 and S8 Engine and Transmission Repair Authorization (2030428/2)		
Model(s)	Year	Vehicle Specific Equipment
A8	2013	4.0T Engine
S6	2013	4.0T Engine
S7	2013	4.0T Engine
S8	2013	4.0T Engine
Condition: If an all-new 2013 Audi A8 4.0T, S6, S7 and S8 arrives at an Audi dealership and requires diagnosis or repair, a Repair Authorization must be obtained. A Technical Assistance Center (TAC) ticket must be created for Engine and Transmission concerns only, prior to any repairs. Routine maintenance and PDI do not require prior authorization or a Technical Assistance Center (TAC) ticket. For all other concerns: These procedures are mandatory until further notice. Warranty repairs without repair authorization via a TAC contact will not be reimbursed.		

01 MIL on, A8 4.2 FSI, P0491 or P0492 secondary air system bank 1/2 Insufficient flow - Repair Authorization (2030230/2)		
Model(s)	Year	Vehicle Specific Equipment
A8	2011-2012	4.2L TFSI
Condition: Engine warning light onEntries: <ul style="list-style-type: none"> • P0491 – secondary air system bank 1, Insufficient flow • P0492 – secondary air system bank 2, Insufficient flow 		

01 MIL on cylinder misfires (DTCs P0300 - P0308) (2032222/1)		
Model(s)	Year	Vehicle Specific Equipment
RS 5	2013	N/A
Condition: MIL may illuminate. DTC's P0300, P0301, P0302, P0303, P0304, P0305, P0306, P0307 and/or P0308 for misfire maybe stored in the DTC memory. No drivability issues are present.		

01 MIL on, DTC for "System rich" (P1137 and/or P1139) (2031458/2)		
Model(s)	Year	Vehicle Specific Equipment
S4, S5	2010–2012	3.0 TFSI engine
A6	2012	3.0 TFSI engine
A7	2012	3.0 TFSI engine
A6 (C6)	2009–2011	3.0 TFSI engine
Q7	2011–2012	3.0 TFSI engine
Condition: MIL on, with one or more of following DTCs stored in the 01 (Engine Control Module): <ul style="list-style-type: none"> • P113700 (System rich, Bank 1) • P113900 (System rich, Bank 2) 		

30 Clutch pedal makes noises when pressed (2032224/1)		
Model(s)	Year	Vehicle Specific Equipment
S4	2010–2012	0B5 S-Tronic transmission
S5 Cabriolet	2010–2012	0B5 S-Tronic transmission
Condition: <ul style="list-style-type: none"> • Clicking or knocking noise when pressing the clutch pedal. • Impulse noticeable when pressing the clutch pedal. 		

34 Gearbox warning light on - vehicles with 7 Speed S-tronic (DTC P174B or P174F in gearbox control unit) (2032227/1)		
Model(s)	Year	Vehicle Specific Equipment
S4	2012–2013	7 Speed S-Tronic transmission
S4 Cabriolet	2012–2013	7 Speed S-Tronic transmission
Condition: The gearbox warning light is on. The following fault is logged in the gearbox control unit: <ul style="list-style-type: none"> • P174B (valve 4 in the sub-gearbox 1, electric complaint) • P174F (valve 4 in the sub-gearbox 2, electric complaint) 		

35 0B5 7 Speed S-tronic, leaks from transmission (2028085/2)		
Model(s)	Year	Vehicle Specific Equipment
S4	2010–2012	0B5 S-Tronic transmission
S5 Cabriolet	2010–2012	0B5 S-Tronic transmission
Condition: Customer may report: Oil leaking under vehicle.		

35 Gearbox warning light on (DTCs P179E00, P179F00, P0700, P060A) (2032211/1)		
Model(s)	Year	Vehicle Specific Equipment
S4	2010–2012	0B5 S-Tronic transmission
S5 Cabriolet	2010–2012	0B5 S-Tronic transmission
Condition: The driver information system displays the message: "Gearbox malfunction: you can continue driving."		

37 Harsh downshifts when braking or harsh 1-2 upshift under acceleration (2029305/5)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, allroad	2011-2013	8 Speed OBK transmission
Q5	2011-2013	8 Speed OBK transmission
A6/A7	2013	2.0L TFSI 8 Speed OBK transmission
A6/A7	2013	2.0L TFSI 8 Speed OBK transmission
A8/A8L	2013	2.0L TFSI 8 Speed OBK transmission

Condition: Customer may report harsh downshifts while braking or harsh 1-2 upshift under acceleration.

37 Transmission warning message in cluster, P060A00 stored (2029027/5)

Model(s)	Year	Vehicle Specific Equipment
A4,A5, A5 Cabriolet	2011-2012	8 speed OBK Transmission
Q5	2011-2012	8 speed OBK Transmission
A6/A7	2012	8 speed OBK Transmission
A8, A8L, A8W12	2011-2012	8 speed OBK Transmission

Condition: Customer may report gearbox warning light on. In some cases after starting vehicle and placing into gear the vehicle would not move. After key cycle the vehicle drives without restriction.

40 A3 - noises from front lower control arm mounting (2031722/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2005-2013	N/A

Condition: Customer may report creaking and squeaking noises from front axle when driving at low temperatures on rough/bumpy/uneven roads. The customer complaint can be reproduced.

57 Door handle touch sensor (Advanced Key) will not unlock vehicle (2020472/5)

Model(s)	Year	Vehicle Specific Equipment
A4	2009	Advanced Key
A5 / S5	2008-2009	Advanced Key

Condition: The following conditions may be present:

- One or more door handle touch sensors cannot be used to unlock the vehicle doors.
- Through diagnosis it has been determined that a door handle touch sensor must be replaced.

Otherwise, the vehicle locks function normally, such as when using the remote key or the interior lock switch.

85 Noise from HVAC blower motor (2032226/1)

Model(s)	Year	Vehicle Specific Equipment
A5 Cabriolet	2013	Not Applicable
A4	2013	Not Applicable

A4	2013	Not Applicable
allroad	2013	Not Applicable
Q5	2013	Not Applicable
A5	2013	Not Applicable
RS5	2013	Not Applicable
Condition: Grinding noise coming from the HVAC blower motor.		

87 Various noises from the HVAC system actuators (2032204/1)		
Model(s)	Year	Vehicle Specific Equipment
A4 / A4 Avant	2011-2012	Not Applicable
A5	2012	Not Applicable
A5 Cabriolet	2011-2012	Not Applicable
Q5	2011-2012	Not Applicable
Condition: The customer may claim that when adjusting the climate system temperature or air distribution that noises can be heard from the regulator motors. There may be various DTC's stored in 08 – Climate Control Module.		

91 MMI3G+ Google Earth will not load (Zug 566) (2032240/1)		
Model(s)	Year	Vehicle Specific Equipment
A8	2012-2013	MMI 3G+ with Audi Connect
A6/A7	2012-2013	MMI 3G+ with Audi Connect
Q7	2012-2013	MMI 3G+ with Audi Connect
A4, A5, Q5	2013	MMI 3G+ with Audi Connect
Condition: The Google Earth map will not load. The display shows an active data connection, and 'Google' is almost fully white.		

94 Headlight range control warning displayed in instrument cluster (2024877/5)		
Model(s)	Year	Vehicle Specific Equipment
A8	2008-2010	Adaptive/Cornering light
A6	2008-2011	Adaptive/Cornering light
Q7	2008-2013	Adaptive/Cornering light
TTRS	2012-2013	Adaptive/Cornering light
Condition:		
<ul style="list-style-type: none"> • Warning light for dynamic headlight range control is displayed in the instrument cluster. • DTC 00003 / 14 (Control unit faulty) is registered in the dynamic headlight range control unit, address word 55. <ul style="list-style-type: none"> • Both headlights function normally. • Vehicles equipped with adaptive (cornering) lighting. 		

96 Warning in DIS "Lane changing assistant is not available" (DTC 02849, 02071, 02001) (2032225/1)		
Model(s)	Year	Vehicle Specific Equipment
A4	2013	Audi Side Assist

A4	2013	Audi Side Assist
A5	2013	Audi Side Assist
A5 Cabriolet	2013	Audi Side Assist
RS 5	2013	Audi Side Assist
Q5	2013	Audi Side Assist
<p>Condition: The customer complains of the warning message in the Driver Information Center of “Lane change assistant not available” and the button on the mirror does not stay lit. Audi Side Assist is inoperative.</p>		

[Back to top](#)

Campaigns

No new Campaigns in ElsaWeb.

[Back to top](#)

Updates

No new Updates in ElsaWeb.

[Back to top](#)

Repair Manuals

No new Repair Manuals in ElsaWeb.

[Back to top](#)

Wiring Diagrams

No new Wiring Diagrams in ElsaWeb.

[Back to top](#)

Suggestions:

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[Back to top](#)

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