



Service Bulletin

File in Section: -

Bulletin No.: PIC5807

Date: February, 2013

PRELIMINARY INFORMATION

Subject: Difficulty Removing Driver or Front Passenger Seat Bolt(s)

Models: 2013 Cadillac ATS
Built Prior to 10/08/2012

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A technician may need to remove the driver or front passenger seat to perform various diagnosis or repairs. On vehicles built prior to the breakpoint listed, it could be extremely difficult to remove one or more of the Driver or Front Passenger Seat Bolt(s).

Recommendation/Instructions

Important: The use of this procedure requires you to be alert and attentive not only to the fastener, but to the parts and components surrounding the fastener to avoid damaging components with excessive heat application.

1. Using an appropriate heat gun, apply heat to the fastener to soften the thread locking compound and aid in ease of bolt removal.
2. Whenever a front seat is removed on vehicles built prior the breakpoint above, replace the seat bolts. The new fasteners have a different style of thread locking compound that is much more service-friendly.

Warranty Information

The tip described in this PI may be needed for one of several repairs requiring seat removal. For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the original cause in addition to well documented straight time if needed.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.