



Service Bulletin

File in Section: -

Bulletin No.: PIC5736B

Date: September, 2013

PRELIMINARY INFORMATION

Subject: Inner Door Trim Panel Squeak Noise

Models: 2013 Cadillac ATS
Built prior to D0145344

This PI was superseded to update parts information. Please discard PIC5736A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The interior door trim panel may exhibit a squeak or creak noise when pressing down on the top of the door trim panel (such as might occur when resting one's arm on the door trim). The noise is caused by non-coated door clips.

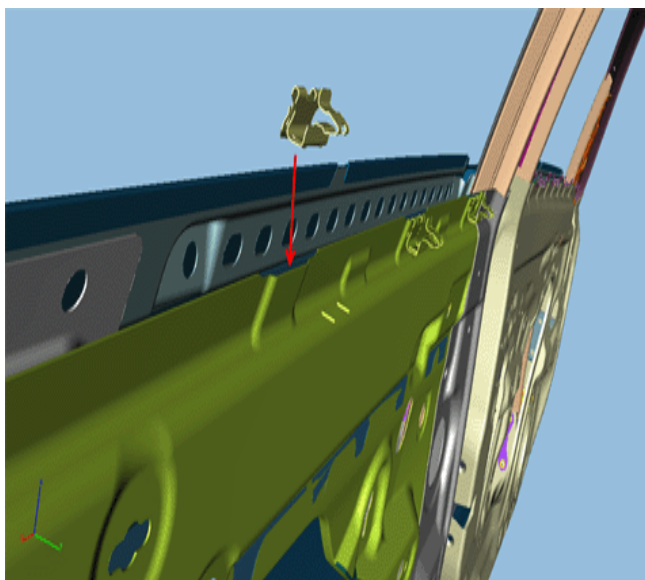
Recommendation/Instructions

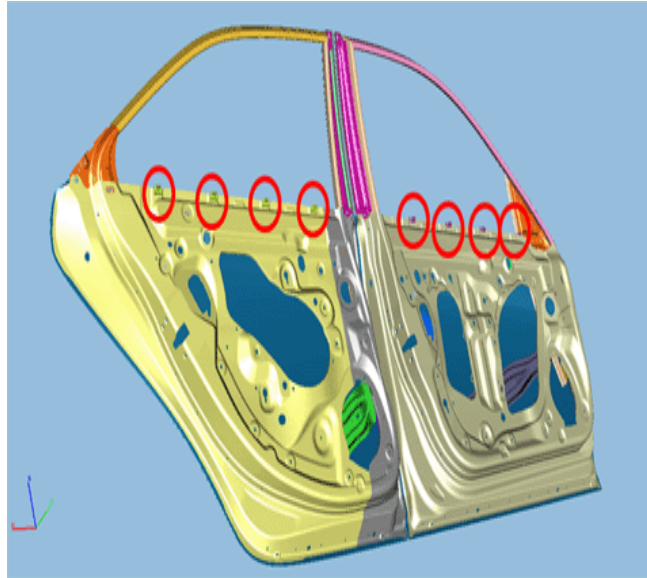
Perform the following to identify which doors need repair:

1. Test each door by opening the door then pressing downward on the door trim panel at the top of the trim panel while listening for a squeak or creak type noise.
2. Record the doors that exhibit the noise then order the appropriate quantity of replacement coated door clips (4 per door).

Repair Procedure:

1. Remove the interior door trim panel by referencing the appropriate Side Door Trim Replacement procedure in SI.





2911982

Note: There may be felt on the door and/or window inner sealing strip. The felt can be left in place for both locations.

2. Replace the clips (4 per door) with the dull finish clips
3. Reinstall the interior door trim panel by referencing the appropriate Side Door Trim Replacement procedure in SI.

Parts Information

Replace the clips using the latest part number available from CCA.

You need to order 4 clips for each door that exhibited the noise described above, for a maximum of 16 clips per vehicle.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2020790	Front Side Door Window Inner Sealing Strip Replacement	Use Published Labor Operation Time
2021800	Rear Side Door Window Inner Sealing Strip Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.