



Service Bulletin

File in Section: -

Bulletin No.: PIC5728C

Date: February, 2013

PRELIMINARY INFORMATION

Subject: False Low Beam Failure Message Displayed

Models: 2013 Cadillac ATS

This PI was superseded to update model list. Please discard PIC5728B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Important: This PI covers a condition in which a message is displayed incorrectly. All exterior lamps will continue to function correctly if this condition presents itself.

On rare occasions a customer may comment that the DIC displayed either Right or Left Low Beam Failure but that all of the exterior lights continue to function normally. The vehicle may have stored any of the following DTCs: B257C B257D U1501 U1502 U1511 U1512 U1521 U1522 U1531 U1532

Recommendation/Instructions

Important: This condition will not affect lamp operation.

For vehicles built BEFORE 10/01/2012:

Program the Body Control Module (BCM) with the latest calibrations available in TIS2WEB following published Body Control Module Programming and Setup procedures found in SI. Verify that the battery is not at a low charge.

For vehicles built on or AFTER 10/01/2012:

Engineering is currently evaluating this concern. Verify the latest BCM calibrations are installed and that the battery is not at a low charge; then review the Customer Information section below.

Customer Information

For vehicles built AFTER 10/01/2012, please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. This concern will NOT affect lamp operation.

Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N4808	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

bulb false head headlamp lamp left light low passenger right

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.