



Service Bulletin

File in Section: -

Bulletin No.: PIC5718B

Date: February, 2013

PRELIMINARY INFORMATION

Subject: Instrument Panel (IP) Center Soft Insert Above Radio Center Stack Appears Deformed or Wrinkled

Models: 2012 - 2013 Chevrolet Camaro

This PI was superseded to update parts availability. Please discard PIC5718A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that the dash pad area surrounding the radio center stack appears to be deformed or wrinkled. This area may be slightly to the left or right of the center stack, or even directly above it, as shown in the picture below. Some customers may comment that this trim piece was not like this when the car was new. Dealers may comment that the service replacement trim piece is similar in appearance when it had been removed from the packaging. They may also notice that after this trim piece has been replaced and exposed to direct sunlight for some time, the concern has reoccurred.



2897713

Recommendation/Instructions

This parts issue has been resolved and new stock is currently available at GM CCA for this concern. Order a new dash pad as needed to resolve this issue on customer vehicles.

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|---------------------------------------|------------------------------------|
| C2500 | Instrument Panel Trim Pad Replacement | Use Published Labor Operation Time |

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.