

# Audi of America, Inc.



**Audi**

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Date: March 2013  
To: All Audi Dealers, General Managers, Service Managers, Sales Managers, Parts Managers and Warranty Administrators  
From: Audi Product Compliance  
Subject: Update 37H4  
Model Year 2013 Audi A8  
Selector Lever Software Update

This communication is to inform you of Update **37H4**.

**What vehicles are affected?**

There are 7,584 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 145

CPO Inventory: 93

**What is the issue?**

On certain Audi A8 vehicles manufactured within a specific period the system diagnosis may detect a sporadic implausible condition of the selector lever sensors when the ignition is switched on. As a result, the gearbox warning lamp lights up and it is no longer possible to engage a gear.

**What does the repair procedure involve?**

Update the software for the selector lever control module.

**When will the Update be available?**

This Update will be visible in ElsaWeb and ServiceNet on or about March 19, 2013.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.



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To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.