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Audi Truth in Engineering 

# Audi ElsaWeb Newsletter

Edition 24: February 18, 2013

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## Pending Service Solutions

By now, you have all heard about Pending Service Solutions (PSS). We created PSS in response to your requests to improve communication with those customers who have issues for which there is currently no solution. We have seen many dealers beginning to use PSS within the first two weeks of its release, and we are confident that it will be another tool for ensuring customer satisfaction.

## Feedback Corner

This week's feedback is from Greg regarding a 2013 A4 Repair Manual. He stated:

"When checking fuel pressure it says to use VAS 6550, this tool is not a minimum required tool. This is the one TAC would like us to use. Please make this tool a minimum required tool or change the test plan."

This feedback was reviewed by the Service Information Team. The tool will be added to the minimum required tool list to be able to perform this procedure, but is available currently to purchase if needed. We really appreciate you sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
20	24	1

\*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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## Technical Bulletins

94 Water accumulation in front fog lights (2032891/1)		
Model(s)	Year	Vehicle Specific Equipment
A4 Ingolstadt, A4 Neckarsulm, A5, A5 CAB	2013	Not Applicable
<b>Condition:</b> The customer complains that large amounts of water can be seen in the base of the fog lamp. No outside influence, such as rock chips, can be found. The fog lamps function normally. <b>Production Solution:</b> A new water-repelling element is installed on the ventilation opening on the back of the fog lamp.		

**43 Air suspension height is uneven, pressure holding valve closed (2020095/4)**

Model(s)	Year	Vehicle Specific Equipment
4L (Q7)	2007-2010	Not Applicable
<p><b>Condition:</b> One of the following conditions is present:</p> <ul style="list-style-type: none"><li>• The vehicle pulls to one side.</li><li>• The suspension height is uneven and the vehicle is crooked.</li><li>• One wheel location of the suspension is stuck in the raised position.<ul style="list-style-type: none"><li>• The control system cannot be programmed.</li><li>• The following entries may be stored in address 34</li></ul></li><li>• DTC 1781 (extremely crooked vehicle position, upper limit exceeded)</li><li>• DTC 1400 (self-leveling control, upper limit exceeded)</li></ul> <p><b>Production Solution:</b> Not applicable.</p>		

**37 Transmission warning message in cluster, P074100 stored in TCM (2028985/7)**

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab	2011-2013	All with OBK transmission
Allroad	2013	All with OBK transmission
Q5	2011-2013	All with OBK transmission
A6/A7	2012-2013	All with OBK transmission
A8 A8Lwith 4.2L	2011-2012	All with OBK transmission
A8, A8L, S8	2013	All with OBK transmission
<p><b>Condition:</b> Customer may report transmission warning lamp illuminated in instrument cluster. After ignition cycle, the warning message is no longer present. DTC P074100 "Torque Converter Clutch Circuit Performance" or "Stuck Off" is stored in TCM.</p> <p><b>Production Solution:</b> Not applicable.</p>		

**91 Parking assistance provides false warnings (2024323/3)**

Model(s)	Year	Vehicle Specific Equipment
All Audi	2005–2014	Parking Aid
<p><b>Condition:</b> Customer states one of the following:</p> <ul style="list-style-type: none"> <li>• Parking aid sporadically warns of obstacles when none exist.</li> <li>• Parking aid is inoperative or provides constant warning.</li> </ul> <p><b>Production Solution:</b> Not applicable.</p>		

**19 A8 4.2 FSI - Coolant leak in Engine compartment (2028574/2)**

Model(s)	Year	Vehicle Specific Equipment
A8 (D4) 4.2 FSI	2011–2012	CDRA Engine Code
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• Coolant level warning light on</li> <li>• Coolant loss in the engine compartment</li> <li>• Smell of evaporated coolant from engine compartment</li> </ul> <p><b>Production Solution:</b> Optimized parts fitted in production.</p>		

**57 Remote control key inoperative (2017082/11)**

Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2015	Not applicable
R8	2008–2015	Not applicable
A6	2000–2015	Not applicable
A8	2000–2015	Not applicable
Q7	2007–2015	Not applicable
A4	2000–2015	Not applicable
A3	2005–2015	Not applicable
TT	2000–2015	Not applicable
Allroad	2000–2015	Not applicable
A5	2008–2015	Not applicable

A5 Cab	2010-2015	Not applicable
A7	2012-2015	Not applicable
<b>Condition:</b> Central locking via remote control does not work either sporadically or permanently. The locks can still be operated manually. <b>Production Solution:</b> Not applicable.		

37 Transmission warning message in cluster, P074100 stored in TCM (2028985/8)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab	2011-2013	All with OBK transmission
Allroad	2013	All with OBK transmission
Q5	2011-2013	All with OBK transmission
A6/A7	2012-2013	All with OBK transmission
A8 A8L with 4.2L	2011-2012	All with OBK transmission
A8, A8L, S8	2013	All with OBK transmission
<b>Condition:</b> Customer may report transmission warning lamp illuminated in instrument cluster. After ignition cycle, the warning message is no longer present. DTC P074100 "Torque Converter Clutch Circuit Performance" or "Stuck Off" is stored in TCM. <b>Production Solution:</b> Not applicable.		

37 Harsh downshifts when braking or harsh 1-2 upshift under acceleration (2029305/8)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet Allroad	2013	8 Speed OBK transmission
Q5	2013	8 Speed OBK transmission
A6/A7	2013	2.0L TFSI 8 Speed OBK transmission
A6/A7	2013	3.0L TFSI 8 Speed OBK transmission
A8 A8L	2013	3.0L TFSI 8 Speed OBK transmission
<b>Condition:</b> Customer may report harsh downshifts while braking or harsh		

1-2 upshift under acceleration concerns.  
**Production Solution:** Not applicable.

**00 Audi Q5 Hybrid Repair Authorization (2031122/3)**

Model(s)	Year	Vehicle Specific Equipment
Audi Q5 Hybrid	2013	Not Applicable

**Condition:** A Repair Authorization must be obtained if an Audi Q5 hybrid arrives at an Audi dealership and requires diagnosis or repair for any of the following concerns. Create a Technical Assistance Center (TAC) ticket before starting repairs on any of these concerns.

- Traction Motor (0BW901152A)
- Power Electronics (06F907080H)
- High Voltage Battery (8R0915591)
- High Voltage Cables (8R0971015C, 8R1971013, 8R1971725)
  - High Voltage A/C compressor (8R0260797)
  - Auxiliary Battery (8R0915105)
- Any hybrid warning messages in the instrument cluster

**Production Solution:** Not applicable.

**96 Warning in DIS "Lane changing assistant is not available" - DTC 02849, 02071, 02001 (2032225/2)**

Model(s)	Year	Vehicle Specific Equipment
A4 (Ingolstadt), A4 (Neckarsulm), A5, A5 CAB, RS 5, Audi Q5	2013	Audi Side Assist
C7, A6 & A7	2012–2013	Audi Side Assist

**Condition:** The customer complains of the following warning message in the Driver Information Center: “Lane change assistant not available,” and the button on the mirror does not stay lit. Audi Side Assist is inoperative.

**Production Solution:** Not applicable.

**37 Transmission warning message in cluster (DTC P0603 in TCM)**

(2032094/2)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5 Cabriolet, A6	2012-2013	CVT Transmission
<b>Condition:</b> Customer may report transmission warning light comes on. No drivability/starting concerns. GFF scan shows fault code: P060300 (Control Module Malfunctioning, Sporadic), stored in the transmission control module (02). <b>Production Solution:</b> Not applicable.		

01 MIL on DTC P008700 in ECM (2032966/1)		
Model(s)	Year	Vehicle Specific Equipment
A5	2013	3.0 FSI Engine
<b>Condition:</b> MIL on with following DTC: P008700 (Rail pressure too low) <b>Production Solution:</b> New software in the ECM Control Module (J623) addressed the condition.		

91 Radio: Sound cuts out above 6mph (2032900/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, Q5	2013	Concert Radio without Bang and Olufsen Sound System.
<b>Condition:</b> Customer may report no sound (from all audio sources) when vehicle is operated above 6 to 10 mph. When the ignition is cycled and the vehicle is stationary, the audio will work until the vehicle is driven again. Vehicles included: Concert Radio (PR 8UQ) and standard sound system (PR 9VD). <b>Production Solution:</b> Not applicable.		

94 Daytime Running Light (DRL) inoperative (2032184/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2013-2014	Audi Xenon Plus with LED Daytime Running Lights
<p><b>Condition:</b> Customer may report:</p> <ul style="list-style-type: none"> <li>• Daytime Running Light is completely inoperative.</li> <li>• Daytime Running Light is partially inoperative.</li> <li>• Multiple Daytime Running Light LEDs are inoperative.</li> <li>• Error codes found in BCM1, address word 09: (DTC 02895 or DTC 02897), (Left or Right LED module daytime running lights and parking light, supply - Electrical fault in circuit, respectively).</li> </ul> <p><b>Production Solution:</b> Not applicable.</p>		

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## Campaigns

No new Campaigns in ElsaWeb.

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## Updates

No new Updates in ElsaWeb.

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## Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
4G	A6 Sedan, A7 Sportback 2012>	Brake System	Factory Update
4L	Q7 2007>	Electrical Equipment	Factory Update
4H	A8 2011>	Engine Mechanical	Factory New
8R	Q5 2009>	Engine Mechanical	Factory Update

4L	Q7 2007>	Fuel Injection and Glow Plug	Factory Update
4H	A8 2011>	Fuel Injection and Glow Plug	Factory New
4G	A6 Sedan, A7 Sportback 2012>	Generic Scan Tool	Local Update
4H	A8 2011>	Fuel Injection and Glow Plug	Local Update

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## Wiring Diagrams

No new Wiring Diagrams in ElsaWeb.

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## Suggestions:

Please send comments or suggestions to: [aoa.WorkshopInformation@audi.com](mailto:aoa.WorkshopInformation@audi.com)

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