

Tech Tips

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2013 Beetle Convertible, Jetta Hybrid – VW Technician Helpline VTA Case Attachments for Missing Buypack Components during Market Introduction Period

When opening a VW Technician Helpline VTA case for missing buypack components during the market introduction period, be sure to include a readable picture of the inventory label on the buypack (shown in picture below), as well as a picture that shows the complete buypack. If possible, identify missing components and take pictures before opening buypack.

