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VW ElsaWeb Newsletter



Das Auto.

Edition 41: June 24, 2013

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Feedback Corner

This week's feedback is from John regarding the 2011 Routan Repair Manual. He states:

"The installation torque values are incorrect on step 4. All bolts should be turned an additional 50 degrees - not just bolts 2 and 3. Step 7 should be a 70 degree turn - not 60 degrees on all bolts."

This feedback was reviewed by the Service Information team and was resolved. We really appreciate John sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
5	16	5

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

20 13 05 - 2031426 Supersedes T.B. V201304 dated May 16, 2013 to include Passat applicability. High Pressure Fuel Pump Diagnosis					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2008–2013	2.0L (CCTA, CBFA)	All	All	All
Engine Crank, No Start after Long Periods without Driving. Engine may run rough, and or MIL-ON with DTC P0087-low fuel pressure stored in ECM Fault Memory. Production Solution: Not applicable.					

Pending Service Solutions

PSS RNS315 Radio / Navigation unit "Re-boots" intermittently.					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat CC, Jetta, Tiguan, Golf, Beetle NBL, Golf Variant, Eos, Passat NMS	2012–2013	All	All	All	All
Beetle Cabrio	2013	All	All	All	All
RNS315 Radio/Navigation unit may turn off at random and re-start without any driver input (Re-boot). Production Solution: Issue currently under investigation. Repair solution pending.					

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Tech Tips

**28-11-02 TT - SEL Vehicles – Start/Stop Button Installation at PDI
June 21, 2013: Update to Information.**

Model(s)	Year	Eng. Code	Trans. Code
Routan	2012–2013	All	All

New Routan SEL vehicles should be equipped with a start/stop button which is to be inserted into the WIN module during PDI. The button is shipped in the driver door trim pocket or the by-pack (found on the third row seat).

**37-11-05 TT - All Models with DSG (02E) Transmission – Measure Value Block Request
June 21, 2013: Update to Information.**

Model(s)	Year	Eng. Code	Trans. Code
All	All	All	All

If a request has been made for several MVBs from a DSG transmission, the test plan “Read measured values for obligation to report” can be selected. This function will retrieve all of the MVBs from the transmission which can be attached to a VTA ticket. This selection is available under Guided Functions or GFF when using VAS-PC, as shown below.

44-13-01 TT - Vibration or Steering Wheel Shimmy at Highway Speeds

Model(s)	Year	Eng. Code	Trans. Code
Touareg	2011–2013	All	All

The suspension characteristics of the Touareg make it more susceptible to variations in the rim and/or tire. For this reason a diagnostic balancer is necessary to balance, force match and/or select tire placement so that the vibration may be improved.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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