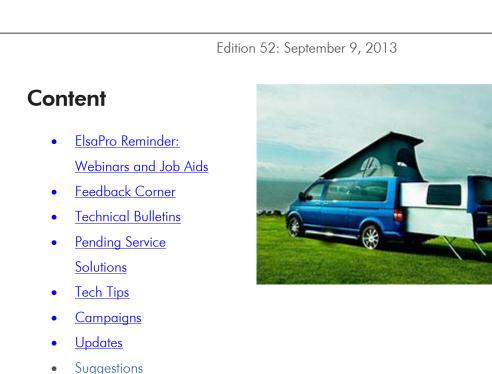
A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.

VW Elsa Newsletter



Das Auto.



ElsaPro Reminder: Webinars and Job Aids

We wanted to remind everyone of the Job Aids available for ElsaPro stored in ServiceNet. You can find the "ElsaPro Job Aids" under the *Technician References* section. The current aids available are:

- User interface mapping
- ETKA integration instructions
- Webinar registration instruction

The ElsaPro webinars are available every week, Tuesday and Thursday at 3 PM Eastern Standard Time, until the end of the year. Tuesday webinars cover new features of ElsaPro and Thursdays concentrate on DMS integration.

Back to top

Feedback Corner

This week's feedback is from Dylan regarding the 2011 Routan Repair Manual. He states:

"The repair manual section variable valve timing camshaft phasers left has at the very end, 'Start the engine and perform the following Powertrain Verification Tests. Refer to → Non-DTC Based Diagnostics; Rep. Gr.00; Engine Mechanical, Fuel Injection and Ignition.

 \rightarrow Cam/Crank Variation Relearn

 \rightarrow Target Coefficient Relearn"

The link takes you to a list that does not seem to contain any information on these 2 relearn procedures. If you search 'target coefficient relearn', the only place it is found is in this repair manual section (the repair manual section for the right side phasers is the same). I could not find "target coefficient relearn" in the star mobile. "Cam/crank relearn" is in the star mobile and easily found. Other repair manual sections refer you to the star mobile for 'cam/crank relearn' and not another section of Elsa like this one does."

This feedback was reviewed by the Service Information team and was corrected. We really appreciate Dylan sending in feedback to help improve the quality of the repair information.

Feedback Status					
New	Completed	To Factory			
7	16]			

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800) 678-2389.

Back to top

Technical Bulletins

91 13 18 - 2035038 Supersedes V911317 dated September 3, 2013 to correct superseded statement.

Unsuccessful Car-Net[™] Over The Air Registration (OTAR) during PDI

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2014	All	All	A3_EC009489	A3_EC015890

Car-Net[™] LED will not illuminate green at PDI. Operating Control Unit (OCU/J949) will not perform a successful OTAR (Over The Air Registration).

Production Solution: Adaptation value reduced to 5km on odometer before the Car-Net[™] module (OCU/J949) will attempt to perform its OTAR and the LED to illuminate green.

21 13 01 · 2025464 Supersedes T. B. V211201 dated March 12, 2012 to include additional model year and Beetle, Beetle Convertible applicability. Frozen Charge Air Cooler – Engine Will Not Start

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon	2009	2.0L TDI(CBEA)	All	All	All
Jetta	2010	2.0L TDI (CJAA)	All	All	All
Golf, Jetta SportWagen, Golf Wagon	2010– 2014	2.0L TDI (CJAA)	All	All	All
Jetta	2011– 2014	2.0L TDI (CJAA)	All	All	All
Beetle, Beetle Convertible	2013– 2014	2.0L TDI (CJAA)	All	All	All
Engine will not start after standing in cold weather below 0°C (32°F), MIL may be					

illuminated with various induction and/or boost system faults stored in ECM.

Production Solution: None

01 13 30 - 2034898 MIL ON, DTC P0401 Exhaust Gas Recirculation Flow Insufficient Stored in ECM Fault Memory, Could be Accompanied with Fault P2463 DPF Soot Accumulation						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	
Jetta, Jetta Wagon	2009	2.0L TDI (CBEA)	All	All	All	
Golf	2010– 2013	2.0L TDI (CJAA)	All	All	All	
Jetta Sedan, Jetta SportWagen, Golf Wagon	2010– 2014	2.0L TDI (CJAA)	All	All	All	
Beetle, Beetle Convertible	2013– 2014	2.0L TDI (CJAA)	All	All	All	
High soot loads prior to regeneration can cause possible restrictions in the EGR filter. Production Solution: New software implemented in current production.						

Pending Service Solutions

No new pending service solutions this week.

Back to top

Tech Tips

24-13-04TT - 3.6L Passat with MIL ON, DTC P119A					
Model(s)	Year	Eng. Code	Trans. Code		
Passat 2006–2007 3.6L All					
This fault can set as a result of lean conditions/vacuum leaks or a faulty MAF sensor reading. Check for vacuum leaks at the intake manifold and the PCV hose, repairing any concerns identified. If there are no leaks found, replace the MAF sensor, clear the ECM fault memory and road test a minimum of 10 miles. Recheck fuel trims for proper operation					

24-07-103TT - 2.5L Engine - Fault Code P2279 Diagnostic Tip September 9, 2013: UPDATED to clarify MVB data by engine code.

Model(s)	Year	Eng. Code	Trans. Code	
All	2005–2013	2.5L	All	

When diagnosing fault code P2279-Leaking Air in Intake System, be sure to check the cam timing first. Cam timing can be checked using MVB 93/ Field 2 at an idle (for 3 digit engine codes). On 4 digit engine codes, use MVB 93/ Field 3.
Specifications of the value should be 0° +/- 5°. If cam timing is OK: Continue with

normal diagnoses per GFF.

Back to top

Campaigns

No new campaigns this week.

Back to top

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

Back to top

© 2013 Volkswagen of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.