



12/06/2013

New Safety Recall Advanced Communication – N65120613

Chrysler Group LLC (Chrysler) announced a safety recall on certain:

- 2013 model year (DS) RAM Trucks (1500 series) equipped with a 3.6L engine, 8-speed automatic transmission and four wheel drive (4X4).
- 2013 model year (LD/LX) Dodge Charger and Chrysler 300 vehicles equipped with a 3.6L engine, 8-speed automatic transmission and All Wheel Drive (AWD).

The transmission output shaft on about 4,100 of the above vehicles may fracture while driving. If the vehicle experiences this condition there will be a loss of motive power. The condition may also:

- prevent the transmission from being shifted into the "Park" position.
- result in the inability to turn off the engine.
- Illumination of an instrument cluster warning lamp.
- result in unintended vehicle movement after the driver has exited the vehicle.

The above conditions could cause a crash under certain driving conditions.

Chrysler engineering has determined that the transmission output shaft may have developed microscopic cracks during the forging process, which was undetected during ultra-sonic testing. Subsequent heat treatments of the transmission output shaft during the manufacturing process caused the cracks to grow in size.

Chrysler will conduct a voluntary safety recall on all affected vehicles to test the transmission output shaft. If the transmission output shaft fails the test, the transmission assembly will be replaced.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC