



07/03/2013

New Safety Recall Advanced Communication – N37070313

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2013 model year (DS/DX) 1500 series RAM 4x4 Trucks (sales code 514).

Some of the above trucks may illuminate the Electronic Stability Control (ESC) lamp due to a vehicle configuration mismatch (Diagnostic Trouble Code C2206), resulting in the ESC being disabled. This could cause a loss of directional control of the vehicle under certain driving conditions without warning and cause a crash.

Chrysler will conduct a voluntary safety recall on all involved vehicles to reprogram the ESC module with updated software.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC