



**Das Auto.**

## **VOLKSWAGEN DEALERSHIP COMMUNICATION**

Date: September 2013

To: Dealer Principal, Service Manager, Parts Manager and Warranty Administrator

Subject: Map Software DVD Customer Mailing – **UNITED STATES ONLY**  
2013 Model Year Passat, Eos and CC with RNS510 Radio

Dear Volkswagen Dealer Principal, Service Manager, Parts Manager and Warranty Administrator,

On or about September 20, 2013, Volkswagen will mail a map software DVD to each U.S. registered owner of MY 2013 Passat, Eos, and CC equipped with an RNS510 Radio.

Please note that there is no campaign or UPDATE associated with this customer mailing. Under separate cover, we have provided the Service Manager at your dealership with one map software DVD for reference, in case you receive any customer questions.

Should you receive a customer request for assistance with this DVD, please refer to technical bulletin number **91-13-20 (2035313)** or contact the Technical Helpline for assistance. Volkswagen Customer CARE is also available to provide assistance to customers if necessary.

Volkswagen Service & Quality