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CHRYSLER GROUP LLC

# WARRANTY BULLETIN

**TO:** Dealer Principal, Service Mgr., Service Adv., and Warranty Claims Administrator

**NO:** D-13-27

**DATE:** July 11, 2013

**SUBJECT:** 2013 FIAT 500e – Warranty Coverage & New Vehicle Prep Information

**FOR:** U. S. Dealers  
All Business Centers

## PURPOSE:

To announce Warranty Coverage information and New Vehicle Prep instructions for the 2013 FIAT 500e.

## TIMING:

Effective Immediately

## ACTION:

**Always** check VIP to verify the Warranty Coverage Code of 503 for the FIAT 500e.

(503) –

- 4 Year / 50,000 mile Basic Warranty
- Electric Powertrain Limited Warranty 4 Year / 50,000 mile for specific Electrical Vehicle Components
- 8 Year / 100,000 mile Lithium battery warranty
- 3 Year / unlimited anti-corrosion warranty (all panels) and 5 Year / 100,000 mile outer panel
- Roadside Assistance is 4 Year /unlimited (*there is no jump start or out of gas services, instead, there is an out of charge service which is a maximum of 12 times during the Roadside Assistance service for 4 years regardless of mileage, to the closest charging station or home*)

Refer to the 2013 FIAT 500e Warranty Information Book for complete Warranty coverage information including the Electric Powertrain Limited Warranty.

### New Vehicle Prep Process:

When a vehicle is received into your dealership's inventory, perform a New Vehicle Prep.

**NOTE:** *Specialized instructions and check list items specific to a 2013 FIAT 500e are provided in the New Vehicle Prep form.*

**ADDITIONAL INFORMATION:**

After taking the vehicle out of the Logistics Mode using wiTECH, it is the dealership's responsibility to maintain the high voltage battery State-Of-Charge (SOC) between 80% and 100% to ensure optimal battery life.

Refer to the *Warranty Administration Manual>Vehicle Processing>General Storage Guidelines* for specific 500e dealership storage requirements.

Please ensure that all affected dealership personnel are aware of this bulletin.

**WARRANTY OPERATIONS**

Chrysler Group LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.