



Dealer Notice

April 15, 2013

2014 Forester Carpeted Floor Mats

On 2014 Forester vehicles, SOA has detected a potential quality problem with carpeted floor mats. We are requesting that dealers immediately pull 2014 Forester carpeted floor mats from inventory vehicles, and cease installation until further notice. Dealers should hold these mats aside pending further instruction from SOA. Also, please be aware that we started to ship 2014 Foresters without carpeted floor mats on Friday April 12.

In the event that you may have purchased any of these carpeted mats for your parts department inventory (part number J501SSG300), please set these aside also.

Dealers may continue to retail 2014 Forester units to our customers, but without carpeted floor mats. Dealers must provide the attached disclaimer document to these customers, requesting their signature as acknowledgement. A copy of this signed disclaimer should be kept with the retail sale documentation (deal jacket).

We apologize for any inconvenience.



Confidence in Motion

IMPORTANT NOTICE TO PURCHASERS/LESSEES
OF 2014 MODEL YEAR FORESTER VEHICLES

Due to a possible quality problem that may exist with carpeted floor mats in 2014 Subaru Forester vehicles, those mats have been removed from the vehicle you are purchasing/leasing. You will be notified promptly once replacement mats are available. At that time, replacement mats will be provided to you free of charge. We apologize for any inconvenience this situation may cause you.

THE UNDERSIGNED ACKNOWLEDGES RECEIPT OF THE ABOVE NOTICE:

Signature

Date: _____

Dealer should supply the following information:

Name of Purchaser/Lessee: _____

Address: _____

Phone Number: _____

VIN: _____

Delivery Date: _____