

//ALL 12/03/2013 to 12/31/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 12/03/2013
SUBJECT: Service Campaign TR6 - 2013 Veloster Washer Fluid Level
Sensor Replacement (13-01-050)

Hyundai Motor America is conducting a Service Campaign to replace the washer fluid level sensor on certain 2013 Veloster vehicles. Service campaign TR6 provides a procedure to replace the washer fluid level sensor.

In order to identify only those vehicles affected by Service Campaign TR6, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TR6.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK AND RETAILED.

TSB #13-01-050 is available on HMAService.com as of 12/03/2013. It contains instructions on performing the service and submitting the campaign claim.

Washer fluid level sensors began shipping on December 03, 2013 to all affected dealers in their weekly parts shipment. Additional washer fluid level sensors can be ordered following the normal parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA