

//ALL 09/19/2013 to 10/30/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 09/19/2013
SUBJECT: Service Campaign TQ4 - 2013 Santa Fe Overhead Console
Lamp Inspection and Replacement (TSB# 13-01-038)

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the overhead console lamp on certain 2013 Model Year Santa Fe(NC) vehicles. Service Campaign TQ4 provides a procedure to inspect and replace the overhead console lamp.

In order to identify only those vehicles affected by Service Campaign TQ4, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TQ4.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK OR RETAILED SOLD.

TSB #13-01-038 will be available on HMAService.com on September 19, 2013. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA