

//ALL 03/27/2013 to 04/29/2013  
TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: 03/27/13  
SUBJECT: Revised: Service Campaign TM2 - 2012-13 Veloster  
Software Update (Non Navi) (TSB# 13-01-020)

Hyundai Motor America has a new USB memory stick and a new operation code for Service Campaign TM2. The new USB memory stick part number is 96560-AV002. Please discard the previous USB memory stick for service campaign TM2. The new operation code is 20C103R2. Service Campaign TM2 provides the service procedure to update the software for non navigation radios for 2012-13 Veloster vehicles.

In order to identify only those vehicles affected by Service Campaign TM2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and Retailed.

TSB #13-01-020 is available on HMAService.com as of March 27, 2013. It contains instructions on performing the service and submitting the campaign claim.

**USB memory sticks containing the new software began mailing to affected dealers on March 25<sup>th</sup>. Additional memory sticks can be ordered following normal parts ordering procedure.**

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA