



Site Tutorial

SALES SERVICE PARTS TRAINING RESOURCES

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CA514 : SERVICE ENGINEERING | Friday, November 1, 2013

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Revised Service Campaign TM5 – Fuel Pump Noise Service Procedure (TSB# 13-01-008) Posted Date: 10/30/2013 | Dept: All Departments

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators

FROM: Hyundai Motor America

DATE: 10/30/13

SUBJECT: Revised Service Campaign TM5 - Fuel Pump Noise Service Procedure (TSB# 13-01-008)

Effective October 30, 2013, 356 additional VINs have been added to service campaign TM5 (2013 Genesis Coupe 2.0T Fuel Pump Noise Service Procedure)

In order to identify only those vehicles affected by Service Campaign TM5, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM5.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #13-01-008 is available on Hyundai's Service Website. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA