

Service Bulletin

## **PRELIMINARY INFORMATION**

Subject: Diagnostic Tip - Outside Temperature Will Not Update

## Models: 2014 Chevrolet Silverado 1500 2014 GMC Sierra 1500

## **Condition/Concern**

Some owners may comment that the outside temperature display in the radio will not update and displays at  $32^{\circ}$  F (0° C). This concern may have started after disconnecting the battery or reprogramming a module.

## **Recommendation/Instructions**

The outside temperature will begin to update if driven above 20 mph for at least 5 minutes. If the vehicle speed drops below 20 mph, the timer will reset and the display will stop updating. Once the display starts to update it may take several more minutes of driving above 20 mph for the display to fully update.

Further, if the vehicle sits for at least 8 hours, the display will be updated when the ignition is turned on.