CSC-10054490-8700

September 10, 2013

SUBJECT: Field Repair 813-2
Model 579 Missing Qualcomm Speaker
EXPIRATION DATE: September 10, 2014
Affected VINs are shown on the opposite side of this page

Customer Name
Customer Address
Customer City, State Zip

Dear Peterbilt Customer:

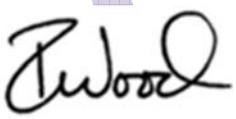
Peterbilt Motors has decided that certain model 579 vehicles built between January 17, 2013 and July 25, 2013 were manufactured with Qualcomm capabilities but had no Qualcomm speaker installed. This issue will not allow the driver to hear Qualcomm messages. This letter is to inform you that the vehicle(s) represented by the VIN number(s) in this letter are eligible for this Field Repair.

The problem is…	Qualcomm speaker is missing
What your dealer will do…	Install Qualcomm speaker
What you must do …	Contact your Peterbilt Dealer to schedule an appointment for repair

Please contact your nearest Peterbilt Dealer to schedule this repair. This repair should take less than 0.5 hours, and will be performed at no cost to you.

We regret any inconvenience this work may cause you and appreciate your cooperation in this matter.

Sincerely,



Rick Wood
Director Customer Service

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