



October 28, 2013

**To:** Select Blue Bird Customers

**Subject:** Service Bulletin S13WP Rear Engine Surge Tank Inspection

**Models Affected:** 2011-2014 All American Rear Engine Models equipped with ISC07 and ISL-G engines

**Bulletin Duration:** Three (3) Years from Service Bulletin Date of Issue

#### **Overview**

Blue Bird is committed to customer satisfaction and providing superior service and support after the sale. We have been experiencing higher than expected surge tank cracks on All American rear engine model buses. To alleviate customer concerns around this issue, we are announcing a 3-Year Service Bulletin to address these cracks. The duration of this bulletin is longer than normal to reinforce our commitment to addressing this issue and to provide you peace of mind.

#### **Inspection**

The buses in your fleet that are affected by this bulletin are identified by the Blue Bird body serial number(s) on the enclosed cover sheet. The list includes 2011-2014 All American rear engine model year buses manufactured after January 02, 2010 through December 04, 2012 and equipped with either the ISC07 or the ISL-G engine. The surge tank on the buses on this list should be inspected for cracks and replaced, if necessary, with a new surge tank, only if cracks are detected. Surge tanks without cracks should not be replaced.

#### **Time Allowance**

Time to inspect the radiator for leaks per instructions for this bulletin is 0.1 hours (6 minutes) per bus. If cracks are detected and surge tank replacement is required, a one (1) hour allowance per bus is allotted, which includes the inspection time.

#### **Repair Parts**

Replacement parts kits for repairs under this bulletin will be the current All American rear engine (T3RE) model surge tank. Parts kits required to perform this Service Bulletin S13WP must be ordered through your usual Blue Bird service parts source. Parts Kits are anticipated to be available to be ordered on or about November 14, 2013.

#### **Parts Holding Period**

Failed surge tanks must be held for 60 days for possible parts return.

**BLUE BIRD BODY COMPANY**

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



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### **Labor Reimbursement**

If you perform this service bulletin yourself or have an outside repair facility perform this bulletin you may submit claims for labor and parts reimbursement to your Blue Bird dealer.

### **Reimbursement for Previous Repairs**

Buses previously repaired for this issue without reimbursement may be submitted for reimbursement under this bulletin.

### **Bulletin Duration**

This Service Bulletin applies to 2011 through 2014 model year All American rear engine (A3RE models) manufactured from January 05, 2010 through December 04, 2012 and equipped with either the ISC07 or the ISL-G engine. Service Bulletin S13WP will expire three (3) years from the date of issue.

### **Repair Facility**

We encourage you to contact your Blue Bird dealer to arrange to have this Service Bulletin performed. However, you have the option to perform this Service Bulletin yourself or have a qualified repair facility convenient to you perform this work. A qualified technician must perform the work required under this bulletin.

### **Questions**

We believe the actions associated with this Service Bulletin reinforce our commitment to stand behind our buses when product issues are identified. Questions should be directed to your Blue Bird dealer.

Sincerely,

Bill Coleman  
Engineering Services  
478-822-2242

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