



American Coach Customer Service
Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 435-7345 / <http://americancoach.com>

IMPORTANT PRODUCT UPGRADE INFORMATION #130702FRV
July 2013

Dear Valued American Coach Motor Home Customer:

On behalf of our subsidiary manufacturing center located in Decatur, Indiana, we are contacting the owners of certain model year 2014 American Eagle, American Heritage, and American Tradition brand motor homes. This notice is sent to inform you of important product upgrade information concerning your American Coach motor home.

Why is the product upgrade being offered?

The dimmer module may cease to function, resulting in a loss of use of the bedroom and living room ceiling light switches. The installation of resistors onto the multiplex system will correct this condition.

How can you take advantage of the product upgrade?

This Product Upgrade is available free of charge to owners of vehicles within their one-year base warranty period.

Please contact your selling dealer to schedule an appointment to have Product Upgrade #130702FRV performed. If your dealer is not available another Fleetwood / American Coach dealer may do this work for you.

The upgrade procedure is estimated to require less than one hour of labor; however, the total length of time your motor home will be out of service will depend on the dealer's work schedule.

When you deliver your motor home for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Repair Order and fill out the enclosed, postage-paid Vehicle Information Update Card and return it to us.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed Vehicle Information Update Card and return it to us. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

Your satisfaction and enjoyment of your American Coach motor home is of great importance to us. For more information regarding **Product Upgrade #130702FRV**, contact:

American Coach Owner Relations
(800) 435-7345

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

American Coach Customer Service
Fleetwood RV, Inc.