



**EMISSIONS RECALL N24 -- VEHICLE EMISSION CONTROL INFORMATION LABEL**

Dear: (Name)

Chrysler has determined that a non-applicable Vehicle Emission Control Information (VECI) label was inadvertently installed on some **2009 model year Dodge Ram 1500 trucks** equipped with a 5.7L engine.

***The problem is...*** **The original VECI label on your truck (VIN: xxxxxxxxxxxxxxxxxxxx) incorrectly identifies the engine as having an Exhaust Gas Recirculation valve.** This label provides important emissions related service information and is required under Federal and California regulations.

***What you must do...*** **We ask that you apply the enclosed VECI label so that it covers the original label as described on the reverse side of this letter.**

If you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. Label installation will only take a few minutes. However, additional time may be necessary depending on service schedules. This service will be provided free of charge. **Please bring the enclosed VECI label and this letter with you to your dealer.**

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

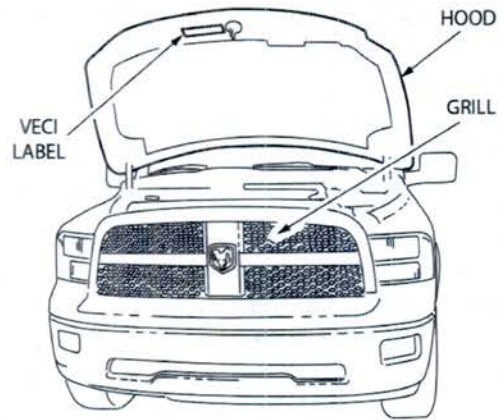
Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at  
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We are sorry for any inconvenience, but the new label ensures that your vehicle meets all emission regulations. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC  
Notification Code N24

## VECI Label Installation Instructions

1. Raise the hood.
2. Locate the original VECI label on the underside of the hood (Figure 1).
3. Clean the surface of the original VECI label with alcohol / glass cleaner or equivalent and a soft cloth.
4. Remove the new VECI label from its paper backing.
5. Apply the new VECI label directly over the original VECI label.
6. Firmly press and smooth the label to ensure good adhesion.
7. Close the hood.



**Figure 1**