

CSC-10052586-9717

Certain 2012 - 2013 Model Year Toyota Tundra and Sequoia Vehicles ECM Software Update LIMITED SERVICE CAMPAIGN

[VIN]

Dear Toyota Tundra / Sequoia Owner:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continuing efforts to provide superior customer satisfaction, Toyota is announcing a Limited Service Campaign, which includes your vehicle.

What is the condition?

In certain 2012 – 2013 Model Year Toyota Tundra and Sequoia vehicles equipped with a 5.7 Liter Gasoline or 5.7 Liter-Flex Fuel engine, the Engine Control Module (ECM) calibration may cause an emissions control component called an Air Injection Pump to fail under certain driving conditions. If this occurs, the vehicle could enter a "Fail-Safe" Mode (also known as "Limp-Home" Mode). This mode reduces the vehicle's power and speed, which could inconvenience you and require immediate repair.

What is included in the Limited Service Campaign?

The ECM calibration has been updated to reduce the possibility of this condition occurring. Any authorized Toyota dealer will verify your vehicle's ECM calibration and, if necessary, update the calibration software at **NO CHARGE** to you. If your Air Pump Assembly has failed due to this condition, it will be replaced at **NO CHARGE**.

This Limited Service Campaign will be available until May 31, 2016, and will only be available at an authorized Toyota Dealer.

All terms of your Toyota Emissions Control Warranties remain in effect whether or not you take advantage of this Limited Service Campaign. Additional details of your vehicle's emissions warranty coverage can be found in your Owner's Warranty and Service Guide booklet.

How do you take advantage of this Limited Service Campaign?

Please contact an authorized Toyota dealer and make an appointment to have your vehicle's ECM calibration updated as soon as possible.

Verifying the ECM calibration number and/or updating the software will take approximately 15 minutes. If the air pump needs to be replaced, the repair will take approximately 2 hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

If your vehicle is covered by this Limited Service Campaign, you do not need this owner letter to have the campaign completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

What if you live in California and don't have this Limited Service Campaign performed?

The State of California requires the completion of Limited Service Campaigns on emission related parts prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the completion of this **no cost** Limited Service Campaign, your vehicle may be more likely to fail this test. State of California regulations require Toyota to provide the Department of Motor Vehicles with a record of all vehicles that have not had the Limited Service Campaign completed.

Your Toyota dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the campaign has been completed. Please ensure you retain this form since the DMV may require that you supply proof that the campaign has been completed during your vehicle registration renewal process.

What if you have other questions?

- Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can find additional information and locate a Toyota dealer in your area by going online and visiting www.toyota.com/recall.

- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for a repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc
Toyota Customer Experience, WC 10
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-9 weeks to process your request.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information. If you are a vehicle lessor, please assist us by forwarding this notice to the lessee.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,
TOYOTA MOTOR SALES, USA, INC.

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