



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

June 2013

SERIAL#
FIRST LAST_NAME
ADDRESS
CITY, STATE ZIP
COUNTRY

Technical Service Bulletin Notification TSB #13-002

Dear Jayco Owner:

Jayco has determined that on certain model year 2013 Jay Feather Ultra light Travel Trailers the murphy bed may close inadvertently when sufficient weight is placed at the head of the mattress. The struts will be replaced with struts of a lower rating to reduce the likelihood of this occurrence.

Our records indicate that your Recreational Vehicle is affected. Please contact your nearest Jayco dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact our customer service department at 800-283-8267.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with your Jayco Recreational Vehicle.

Sincerely,

Jayco, Inc.