



CSC-10052176-2712

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

AFFECTED VEHICLES
MODEL: 2006 Lancer Evolution

Date: May, 2013

Re: Customer Satisfaction Campaign SC-13-002

Dear Mitsubishi Owner,

Mitsubishi Motors always strives to build vehicles with the highest level of quality, plus continuously improve the level of quality with every vehicle built. We are recommending the following product improvement be performed on your 2006 Lancer Evolution:

Recommended Product Improvement:

The current software programming for the Engine Control Module (ECM) Computer can allow for high catalyst temperatures that could cause damage to the catalytic convertor if the vehicle is operated in a continuous, over-redline manner. The updated software programming will have the vehicle exhibit a much more pronounced fuel cut or power reduction (~ 200 RPM) if operated in the over-redline fuel cut out range for several seconds. This will provide further notice to the driver to upshift or reduce throttle input.

What your dealer will do:

Your Authorized Mitsubishi dealer will update the ECM with the updated software programming. Also, Mitsubishi will extend the catalytic convertor warranty on all affected vehicles to 5/31/2014 or until 100,000 miles, **whichever is longer**. The catalytic convertor will also be inspected and replaced if necessary. This update and possible part replacement will be completed **free of charge** and will take approximately **1.5** hours to complete. However, the dealer may need your vehicle for a longer period of time due to scheduling. Every effort will be made to minimize your inconvenience.

To supplement your satisfaction with our product, Mitsubishi Motors will offer all owners who **receive this product improvement** a \$50 Mitsubishi fuel card. This Mitsubishi fuel card can be used at any gas station that accepts MasterCard®. The Mitsubishi fuel card will be sent to the customer name and address that appears on the Authorized Mitsubishi dealership Repair Order documenting completion of this product improvement. You should receive the Mitsubishi fuel card four to six weeks after the product improvement is completed.

What you should do:

Please contact your local Authorized Mitsubishi dealership to schedule an appointment. To take advantage of the Mitsubishi fuel card offer, please make sure to bring this letter when you take your vehicle into the dealership.

If you have any questions regarding this customer satisfaction campaign, please contact us:

Mitsubishi Customer Relations Department • P.O. Box 6400 Cypress, CA 90630-0064
Phone 1-888-648-7820 Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time

If you have already encountered a problem based on the above condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

We appreciate your prompt attention to this matter, and apologize for any inconvenience.

Sincerely,
Mitsubishi Motors North America, Inc.

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