



1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM
517.543.6400

March 4, 2013

RE: Notice of Campaign Service Bulletin: **CSB12-250-002**

Dear Valued Customer:

A recent decision was made to issue a Campaign Service Bulletin (**CSB12-250-002**) for incomplete vehicles assembled by Spartan Motors Chassis, Inc. as a motorhome chassis between vehicle dates of manufacturing of 4-2-2009 and 1-14-2013.

A condition exists where the sway bar end links on certain motorhome chassis have been found bent and broken as a result of a binding condition. The correction is to bolt on kit. Labor time is 1 hour.

Please note:

The Vehicle Identification Number (VIN#) also known as Sales Order Number (SO#) that is affected by this campaign is on the first line of the address above.

Your satisfaction with our product is important to us. We are initiating this contact with you so that you will, at your earliest opportunity, take your vehicle in for the recommended service. In doing so, we can be certain that you have the best product available for optimal performance.

Carefully follow the instructions below to have your vehicle serviced:

- You do not need to call Spartan Chassis, Inc. to find the facility most convenient to you. These facilities can be located on Spartan's website: spartanchassis.com/cs/service/service_centers.asp
- If you lack access to the internet call 800-543-4277 (Option 1) for locations. When calling, please have available the last 8 digits of your VIN#/Sales Order #.

Although **this is not a safety recall**, Spartan Chassis is committed to serving you with your best interests in mind.

Sincerely,

Spartan Chassis, Inc.