OWNER LETTER

Dear Infiniti owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect that relates to motor vehicle safety exists in some 1996-2004 model year Infiniti QX4 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the cover of this notice.

Reason for Recall

Infiniti recently discovered that, in certain instances, in states where heavy concentrations of road salt are used in the winter, the front driver's side strut tower housing can develop corrosion that may cause strut tower housing damage. In certain cases this may allow the strut tower housing to contact the steering column. This would create noise and a noticeable difference in steering effort. If not addressed, this may lead to steering system damage, and possibly brake line damage, which could increase the risk of a crash.

Below are States that regularly use road salt in winter:

Connecticut	Maine	New Hampshire	Vermont
Delaware	Maryland	New Jersey	West Virginia
District of Columbia	Massachusetts	New York	Wisconsin
Illinois	Michigan	Ohio	
Indiana	Minnesota	Pennsylvania	
Iowa	Missouri	Rhode Island	

According to our records, your QX4 is not registered in one of these States and does not have to be repaired.

However, if your QX4 was previously registered in one of the above States or it is driven there often during winter months, you may bring your vehicle into the retailer for inspection. Please leave this notice in your QX4 for any future owners who may wish to have this repair performed.

What Infiniti Will Do

Because your QX4 is not registered in one of the above States, it does not have to be repaired. However, at your request your Infiniti retailer will inspect, and if necessary, repair the strut tower housing. In the meantime, if you have concerns about corrosion in the front driver's side strut tower housing in the front wheel well area of your vehicle or you have noticed an unusual noise coming from that area of the vehicle, or a change in the steering effort, we urge you to bring your vehicle into the nearest Infiniti retailer for an immediate inspection.

What You Should Do

If your vehicle is operating normally and there is no noticeable corrosion in the driver's side strut tower housing in the front wheel well area, you do not need to take any immediate action.

If you have concerns about corrosion in the front driver's side strut tower housing in the front wheel well area of your vehicle or you have noticed unusual noise coming from that area of the vehicle, or a change in the steering effort, please contact your Infiniti retailer for an immediate inspection.

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti retailer.

If you have paid to have your strut housing sheet metal repaired due to corrosion prior to this campaign, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

NON REPAIRABLE REPORT

If it is determined that the vehicle is not repairable based on the presence of perforation or scab corrosion, complete the form below and Fax it to Morley (see Fax # below).

- Dealer faxes inspection form to Morley.
- Morley contacts the customer within 24 hours to explain the next steps.
- Morley schedules and performs an inspection to confirm the dealer's findings.
- Morley will negotiate with the customer.
- Morley will schedule a surrender date and provide the dealer with instructions and a package of documents.
- After surrender Morley will arrange the vehicle pickup and scrap.

INFINITI

NISSAN NORTH AMERICA, INC.

QX4 Strut Corrosion Campaign - Vehicle Not Repairable

CUSTOMER / VEHICLE INFORMATION

LAST NAME:		**FIRST NAME:**			
ADDRESS:				**APT #:**	
CITY:		**DEALER NAME:**			
STATE:		**DEALER CODE:**		**REGION:**	
ZIP CODE:		**CONTACT:**			
DAY TIME#:		**TELEPHONE:**			
CELL #:		**VIN:**			
ALT#:		**MAKE/MODEL:**	Infiniti QX4	**MILEAGE:**	
EMAIL:		**MODEL YEAR:**		**SEC + #:**	
NNA Internal Use:					

ORIGINATOR CODE = DI	**TREAD =VEHICLE CONCERNS / SUSPENSION FRONT STRUT(S) / FINANCIAL ASSISTANCE REQUEST (CAMPAIGN/RECALL)**

PLEASE REMEMBER TO DOCUMENT ALL FIELDS

COMMENTS:

Morley	
Fax #	Helpdesk #
877-276-2445	877-477-2292