

18. Continue holding the moonroof switch forward (closed) until the moonroof moves to the full slide open position and then back to the full closed position.

NOTE: Be sure to hold the moonroof switch in the forward (closed) position throughout the moonroof's travel. If you release the switch too soon, you'll need to repeat steps 13 through 18.

19. Make sure the moonroof one-touch feature works in the Open, Close, and Tilt positions.

Example of Customer Letter

August 2010

Product Update: Moonroof May Discharge the Vehicle's Battery

Dear Pilot Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the problem?

On some 2009, 2010, and 2011 Pilots, the moonroof may draw electrical current from the vehicle's battery when the vehicle is not being operated. In addition, the moonroof may reverse itself while closing. **If you do not operate your vehicle for 2 weeks or more, the current draw from the moonroof can discharge the battery.** In the worst case, your vehicle may not start.

What should you do?

Contact any authorized Honda dealer to schedule an appointment. If you need help locating your local dealer, go to automobiles.honda.com or call Honda Automobile Customer Service at 800-999-1009. **To correct the problem, the dealer will reprogram the moonroof control unit, free of charge.** Please plan to leave your vehicle at the dealer for half a day to allow some flexibility in scheduling. If you cannot leave your vehicle for half a day, please contact the dealer to discuss other options.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2009, 2010, or 2011 Pilot involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

This product update ends on July 27, 2013. After that, any applicable warranty will apply.

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**