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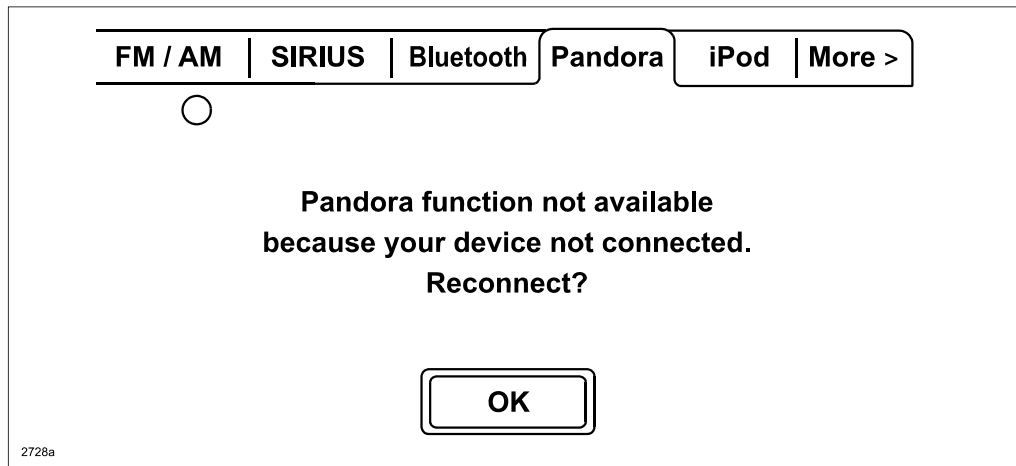
Subject: PANDORA FUNCTION FOR AUDIO SYSTEM IS NOT AVAILABLE	Bulletin No: 09-045/12
	Last Issued: 11/28/2012

APPLICABLE MODEL(S)/VINS

2013 Mazda3 vehicles (with Navigation) with VINs lower than JM1BL*****743201 (produced before October 22, 2012)

DESCRIPTION

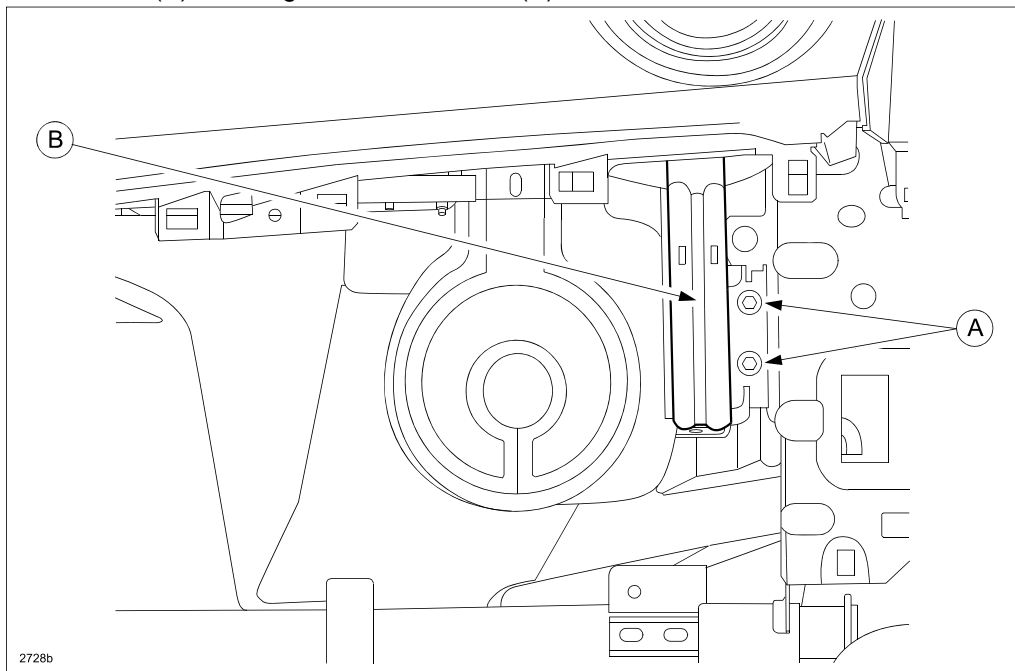
Some vehicles may experience that Pandora gets disconnected with a message as shown. This happens when Pandora is playing via Bluetooth and an iPhone/iPod, etc. is connected or disconnected from the USB terminal. To get Pandora to play again, the Pandora application needs to be restarted. This is caused by improper software of the Bluetooth unit. To correct the problem, the software of the Bluetooth unit has been changed.



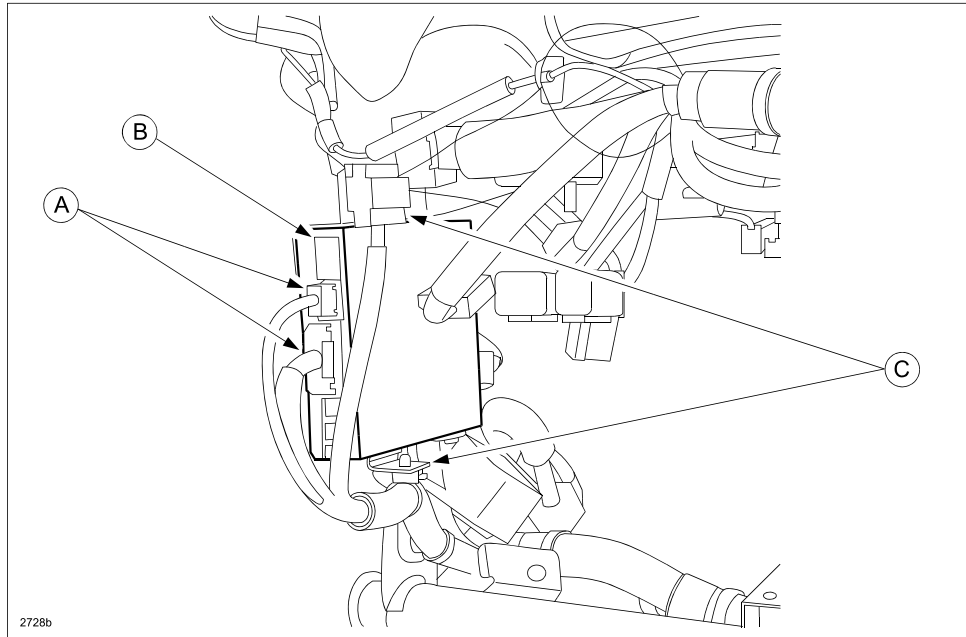
Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Disconnect the negative battery cable.
3. Remove the following parts:
 - a. Passenger-side scuff plate
 - b. Passenger-side front side trim
 - c. Dashboard under cover
 - d. Glove compartment
 - e. Passenger-side lower panel.
4. Remove the screws (A) securing the Bluetooth unit (B).

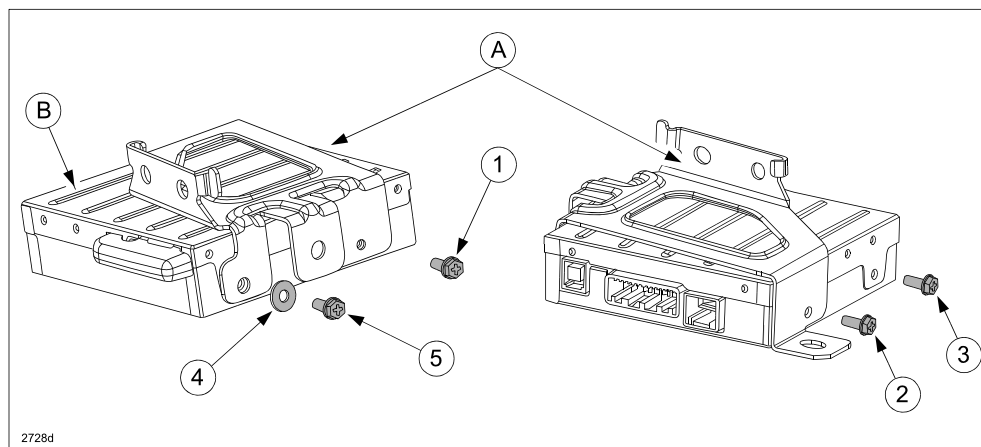


5. Disconnect the connectors (A) of the Bluetooth unit (B), then detach the clips (C).



6. Remove the Bluetooth unit from the bracket.
7. Install the bracket to the Bluetooth unit.
8. Install in the order indicated in the table.

(1)	Bolt	(4)	Washer
(2)	Bolt	(5)	Bolt
(3)	Bolt		



9. Install in the reverse order of removal.
10. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.
GJR9-66-DH0	Bluetooth Unit	1

Exchange part is available from the following:

- USA: United Radio

NOTE: The part number has not been changed. All Bluetooth units in stock are modified ones.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9W
Part Number Main Cause	GJR9-66-DH0
Quantity	0
Operation Number / Labor Hours:	XXH8MXRX / 0.3 Hrs.