

SERVICE ADVISORY # 12-184

Laredo Furnace Return Air Vent

It has been determined the vehicles listed in the population below may have been manufactured without a return air vent for the furnace.

- Models Included:** 2012, 2013 Laredo 292RL, 329RE
- Serial Number Ranges:** 2012 – 329RE – CE601654 – CE602305 & CK601288, CK601546
2013 – 292RL – DE601174 – DE601542
2013 – 329RE – DE600000 – DE601714
- Parts Required:** 2012 - VIN CE601654 – CE602305 & CK601288, CK601546 - (1) KRV # 325054 Step support kit
2013 - VIN DE600000 – DE601198 - (1) KRV # 325054 Step support kit
2013 – VIN DE601243 – DE601714 - (1) KRV # 325070 Step support kit
- Tools Required:** - Screw gun -Square bit - Utility Knife - Hammer

REPAIR INSTRUCTIONS

ONE: PREPARING THE TRAILER

Step 1 Locate the trailer on a level, flat and hard surface. Chock the wheels.

TWO: REMOVE STEP FRONT

Step 1 Locate and remove the (4) screws from the bottom step tread board. See figure 1.



Fig. 1

- Step 2** Remove the (2) screws from the bottom step where the step secures to the second step assembly. Remove the (2) screws from the front step where it secures to the floor. Remove the bottom step support. See Figure 2 & 3.



Fig. 2



Fig. 3

- Step 3** Using a utility knife, cut and remove the panel from the backside of the support removed in step 2. Cut an elongated "X" in the carpet so it can be folded over the step frame. See figure 4. Fold the carpet over the step frame and secure with screws or staples. See figure 5. Set the step support aside to be reused in step 6.



Fig. 4



Fig. 5

- Step 4** Remove the (2) screws from the top of the middle step to allow the front of the step to be removed. It may be necessary to put a screw in the front of the step to pull the step front out. See figure 4& 5.

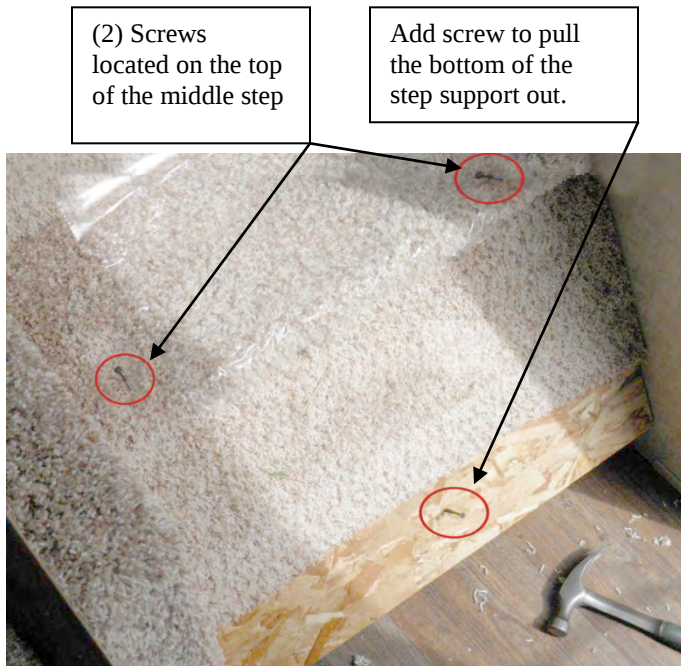


Fig 4

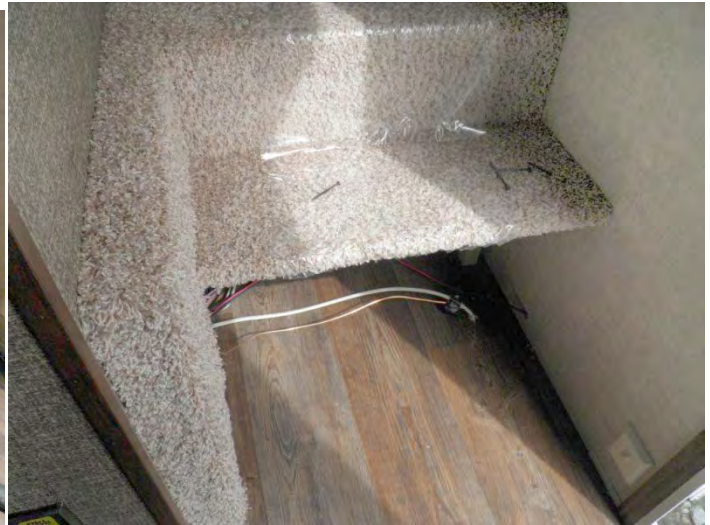


Fig 5

- Step 5** Install the supplied step support for the middle step. Insert the support below the step and against the wall. Align the support to be evenly set back $\frac{3}{4}$ " from the front edge of the step. Screw through the top of the step into the middle step support. See figure 6 & 7.



Fig. 6



Fig. 7

- Step 6** Place the bottom step support that was removed in step 2 back in place. Secure the support to the floor at the original locations. Remove the screws from the back support and relocate them closer to the edge of the step and secure to the middle step support. See figure 8 & 9



Fig. 8

Fig. 9

Step 7 Replace the bottom step tread board on the support and secure with screws in the original location. See Figure 10 & 11.

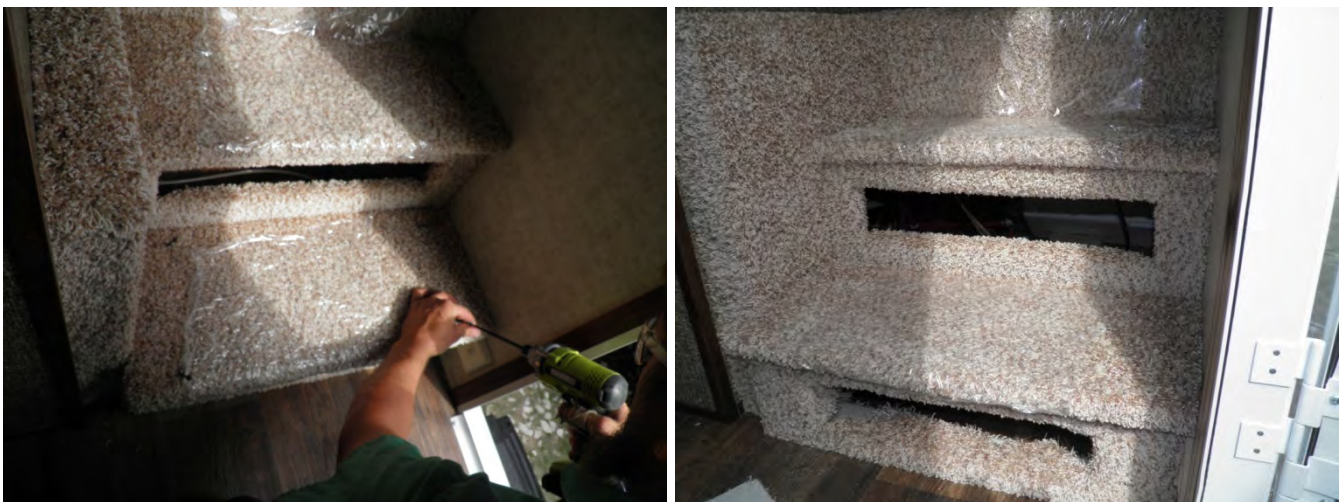


Fig. 10

Fig. 11

Step 8 Secure the supplied vent covers centered over the step openings. See figure 12.



Fig. 12

FOUR: **WARRANTY REIMBURSEMENT**

Submit the claim on Key Express or on a Keystone Warranty claim form using **Flat Rate Code # 7118442K** with **Service Advisory # 12-184** noted in the customer complaint section of the form. The amount of time authorized for this repair is 1 hour.

If you have any questions, please call Keystone RV Customer Service at **(866) 273-1456**.