



Service Bulletin



SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Engine Serial Number Not Present in ECM
Expires Base Warranty

MODELS: 2013 Chevrolet Express
2013 GMC Savana
4500 Series Cutaway Vans

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to manually enter the engine serial number (ESN) into the engine control module ECM on **certain** 2013 model year Chevrolet Express and GMC Savana 4500 Series Cutaway vans. In the future, the ESN will be required for vehicle inspection and maintenance I/M testing in some states and provinces.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

No parts are required for this service update.

SERVICE PROCEDURE

Tech 2 Tool Update

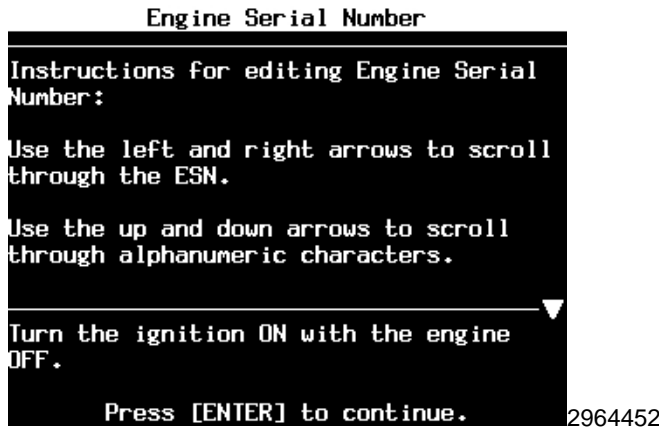
Update Tech 2 with new program file through TIS2WEB. Use custom setup. Navigation: North American Operations > 32.007–32MB.

Note: Using a Tech 2, update the engine control module (ECM) with an engine serial number ESN. Refer to the *Engine Serial Number Table* in this bulletin to obtain the ESN.

1. Select F0: Diagnostics from the Main Menu screen. Press enter to continue.
2. Select (D) 2013 from the Vehicle Identification screen. Press enter to continue.
3. Select LD Trk, MPV, Incomplete from the Vehicle Identification screen. Press enter to continue.
4. Select Chevrolet Truck or GMC Truck from the Vehicle Identification screen. Press enter to continue.
5. Select G from the Vehicle Identification screen. Press enter to continue.
6. Select Express/Savana from the Vehicle Identification screen. Press enter to continue.
7. Select F0: Powertrain from the Diagnostics screen. Press enter to continue.
8. Determine engine type: gasoline or diesel.
 - If the vehicle is equipped with a diesel engine, refer to *Diesel Engine Process* in this bulletin.
 - If the vehicle is equipped with a gasoline engine, refer to *Gasoline Engine Process* in this bulletin.

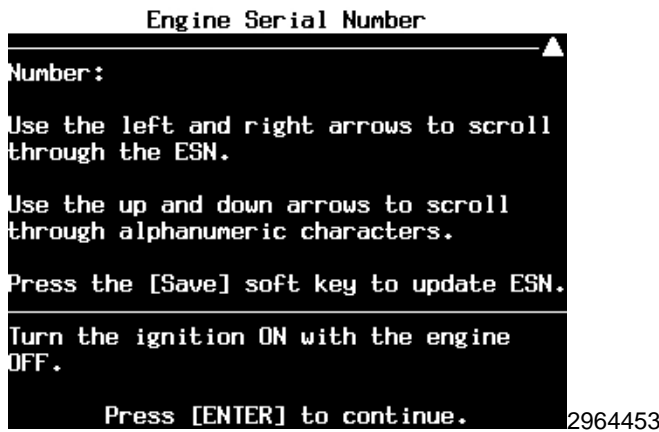
Diesel Engine Process

1. Select (L) 6.6L V8 LGH Diesel from the Vehicle Identification screen. Press enter to continue.
2. Select F1: Engine Control Module from the Powertrain screen. Press enter to continue.
3. Select F6: Module Setup from the Engine Control Module screen. Press enter to continue.
4. Select Engine Serial Number from the Module Setup screen. Press enter to continue.

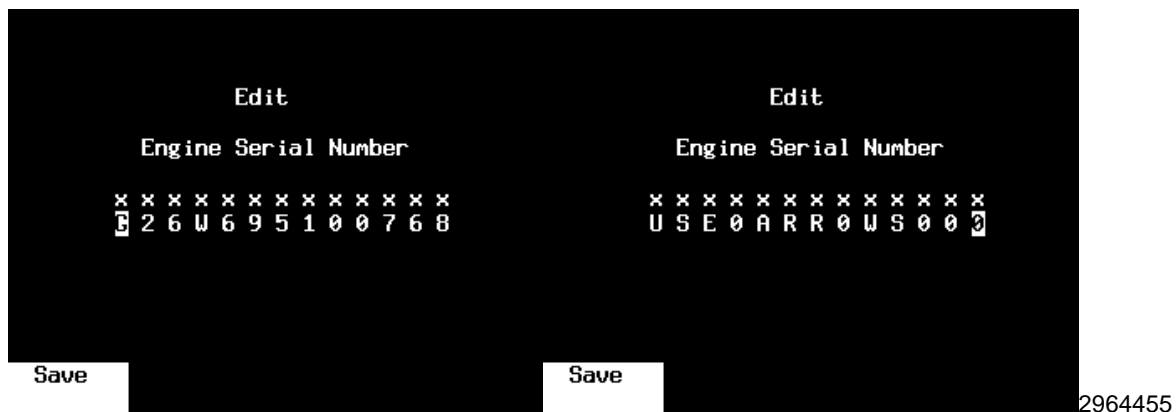


Note: Left and right arrows on the Tech 2 will allow the user to scroll between the different engine serial number characters. Up and down arrows on the Tech 2 allow the user to scroll between alphanumeric characters.

- After selecting Engine Serial Number, directions will appear that explain how to input the engine serial number (ESN). Press enter to continue.



- In order for the Save soft key to work, scroll to the end of the engine serial number characters. Press Save to write the ESN to the engine control module (ECM). Press enter to continue.



- Refer to the (A) portion of the illustration to view what the Tech 2 screen will look like when inputting the ESN. Use the arrows to input the ESN.

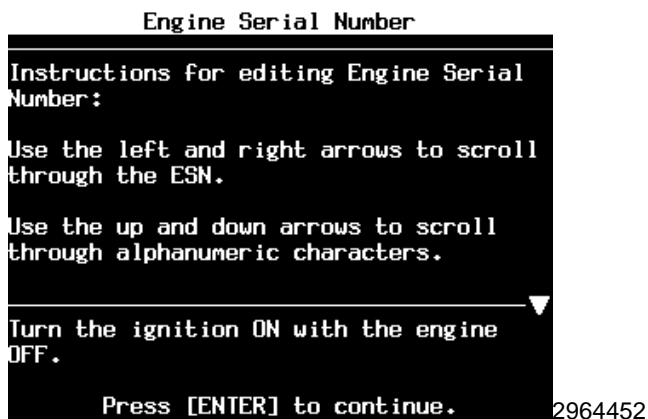
- 7.1 After inputting the engine serial numbers, press the Save button. The Tech 2 will read and display the current value in the ECM. A default of all zeros will appear if no data is stored.
- 7.2 Refer to the (B) portion of the illustration to view a sample ESN displayed on the Tech 2. Diesel engine serial numbers have 13 characters.



8. Refer to the illustration to view the Programming Successful screen. Verify that the ESN is correct. If the ESN is NOT correct, navigate to the appropriate ESN screens to re-input the ESN.

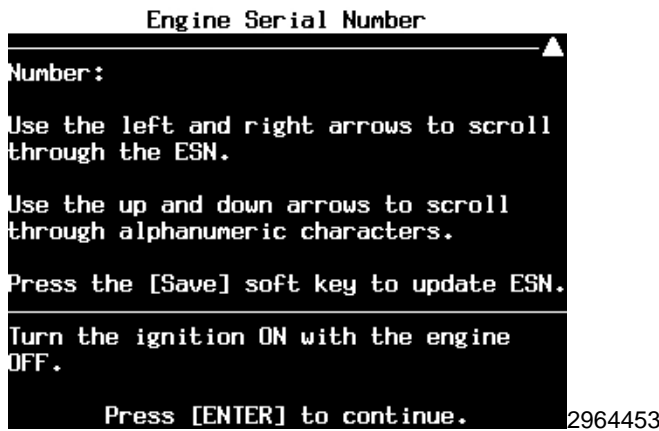
Gasoline Engine Process

1. Select correct gasoline engine, either G 6.0L V8 L96 or B 6.0L V8 LC8, from the Vehicle Identification screen. Press enter to continue.
2. Select F0: Engine Control Module from the Powertrain screen. Press enter to continue.
3. Select F6: Module Setup from the Engine Control Module screen. Press enter to continue.
4. Select F1: Engine Serial Number from the Module Setup screen. Press enter to continue.

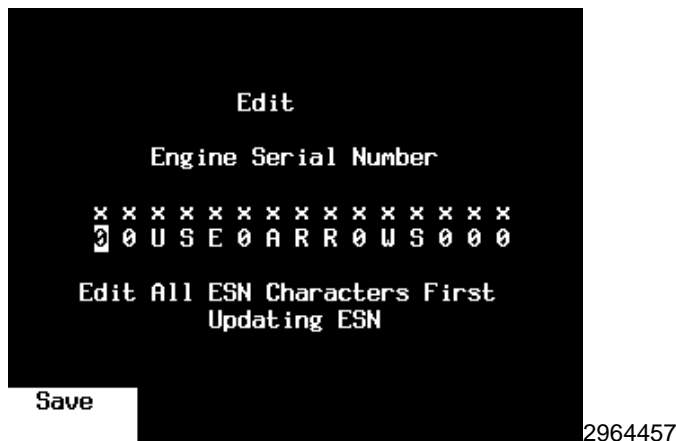


Note: Left and right arrows on the Tech 2 will allow the user to scroll between the different engine serial number characters. Up and down arrows on the Tech 2 allow the user to scroll between alphanumeric characters.

5. After selecting Engine Serial Number, directions will appear that explain how to input the engine serial number (ESN). Press enter to continue.



- 6. In order for the Save soft key to work, scroll to the end of the engine serial number characters. Press Save to write the ESN to the engine control module (ECM). Press enter to continue.



- 7. Refer to the illustration to view what the Tech 2 screen will look like when inputting the ESN. Use the arrows to input the ESN.
 - 7.1 After inputting the engine serial numbers, press the Save button. The Tech 2 will read and display the current value in the ECM. A default of all zeros will appear if no data is stored.
 - 7.2 Refer to the illustration to view a sample ESN displayed on the Tech 2. Gasoline engine serial numbers have 15 characters.



8. Refer to the illustration to view the Programming Successful screen. Verify that the ESN is correct. If the ESN is NOT correct, navigate to the appropriate ESN screens to re-input the ESN.

Engine Serial Number Table

Last 8 of VIN	Full VIN	Engine Serial Number
D1100012	1GD674CL3D1100012	10A4D R1445769
D1100025	1GB6G5CL3D1100025	10A4D R1445775
D1100155	1GB6G5CG1D1100155	10B2M K121780158
D1100167	1GD675CL2D1100167	10A4D R1461328
D1100194	1GB6G5CG0D1100194	10B2M K121790138
D1100294	1GB6G5CG4D1100294	10B2M K121800100
D1100318	1GB6G5CG3D1100318	10B2M K121800055
D1100320	1GB6G5CG1D1100320	10B2M K121800103
D1100337	1GB6G5CG7D1100337	10B2M K121780161
D1100348	1GD675CL6D1100348	10A4D R1461325
D1100378	1GB6G5CGXD1100378	10B2M K121780145
D1100394	1GB6G5CG8D1100394	10B2M K121800085
D1100422	1GB6G5CG9D1100422	10B2M K121800057
D1100440	1GB6G5CG0D1100440	10B2M K121800053
D1100470	1GB6G5CG9D1100470	10B2M K121780167
D1100495	1GB6G5CG3D1100495	10B2M K121780165
D1100527	1GB6G5CG1D1100527	10B2M K121781848
D1100567	1GD675CL7D1100567	10A4D R1461331
D1100856	1GB6G5CG9D1100856	10B2M K121790026
D1100885	1GB6G5CG5D1100885	10B2M K121790125
D1100955	1GB6G5CG0D1100955	10B2M K121781759
D1100976	1GB6G5CG8D1100976	10B2M K121790136
D1100991	1GB6G5CG4D1100991	10B2M K121790031
D1101028	1GD675CL4D1101028	10A4D R1461014
D1101070	1GB6G5CG9D1101070	10B2M K121781847
D1101099	1GB6G5CG0D1101099	10B2M K121800105
D1101112	1GB6G5CGXD1101112	10B2M K121781740
D1101123	1GB6G5CG4D1101123	10B2M K121790132
D1101175	1GB6G5CG1D1101175	10B2M K121781761
D1101200	1GD675CL1D1101200	10A4D R1462637
D1101256	1GB6G5CG1D1101256	10B2M K121790021
D1101281	1GB6G5CG0D1101281	10B2M K121781752
D1101316	1GD675CL9D1101316	10A4D R1460998
D1101368	1GB6G5CG1D1101368	10B2M K121790040
D1101425	1GB6G5CG9D1101425	10B2M K121800113
D1101530	1GB6G5CG6D1101530	10B2M K121781788
D1101569	1GB6G5CG0D1101569	10B2M K121781745
D1101630	1GB6G5CGXD1101630	10B2M K121790051
D1101678	1GB6G5CG5D1101678	10B2M K121781799
D1101682	1GB6G5CG7D1101682	10B2M K121781747
D1101718	1GB6G5CG2D1101718	10B2M K121781757
D1101734	1GB6G5CG0D1101734	10B2M K121781792
D1101751	1GB6G5CG0D1101751	10B2M K121800273
D1101757	1GD675CL6D1101757	10A4D R1462635
D1101788	1GB6G5BGXD1101788	10B2M K121800102
D1101831	1GB6G5CG9D1101831	10B2M K121800114
D1101851	1GB6G5CG4D1101851	10B2M K121800140
D1101866	1GB6G5CG6D1101866	10B2M K121781798

Last 8 of VIN	Full VIN	Engine Serial Number
D1102021	1GB6G5CG1D1102021	10B2M K121800148
D1102082	1GB6G5CGXD1102082	10B2M K121781804
D1102099	1GD675CLXD1102099	10A4D R1462664
D1102139	1GB6G5CG2D1102139	10B2M K121800160
D1102227	1GB6G5CGXD1102227	10B2M K121800207
D1102241	1GB6G5CL8D1102241	10A4D R1462671
D1102249	1GB6G5CG9D1102249	10B2M K121781832
D1102268	1GB6G5CG2D1102268	10B2M K121800158
D1102301	1GB6G5CG7D1102301	10B2M K121800277
D1102314	1GB6G5CG5D1102314	10B2M K121800182
D1102343	1GB6G5CG1D1102343	10B2M K121800186
D1102373	1GB6G5CGXD1102373	10B2M K121800155
D1102378	1GB6G5CG9D1102378	10B2M K121800161
D1102391	1GB6G5CG1D1102391	10B2M K121800243
D1102405	1GD675CL2D1102405	10A4D R1461352
D1102418	1GB6G5CG6D1102418	10B2M K121790131
D1102426	1GB6G5CG5D1102426	10B2M K121800166
D1102591	1GB6G5CG9D1102591	10B2M K121781838
D1102628	1GB6G5CG6D1102628	10B2M K121800260
D1102643	1GB6G5CG2D1102643	10B2M K121790061
D1102874	1GB6G5CGXD1102874	10B2M K121781791
D1102887	1GB6G5CG8D1102887	10B2M K121790105
D1102939	1GB6G5CG1D1102939	10B2M K121781846
D1102974	1GB6G5CG3D1102974	10B2M K121781815
D1102985	1GB6G5CG8D1102985	10B2M K121781828
D1102998	1GB6G5CG6D1102998	10B2M K121781824
D1103032	1GB6G5CG0D1103032	10B2M K121781845
D1103119	1GB6G5CG1D1103119	10B2M K121800294
D1103240	1GB6G5CG7D1103240	10B2M K121980136
D1103345	1GD675BL2D1103345	10A4D R1460993
D1104087	1GD675BL0D1104087	10A4D R1461335
D1104120	1GB6G5BB5D1104120	10B7F W121985474
D1104192	1GB6G5BG3D1104192	10B2M K121980065
D1104768	1GB6G5CGXD1104768	10B2M K122000022
D1104805	1GB6G5BGXD1104805	10B2M K122000019
D1104974	1GD675BL5D1104974	10A4D R1462959
D1104997	1GD675BL6D1104997	10A4D R1462932
D1105047	1GD675BL4D1105047	10A4D R1462937
D1105268	1GB6G5BB9D1105268	10B7F W121885577
D1105549	1GD675BL6D1105549	10A4D R1462933
D1105550	1GB6G5BB2D1105550	10B7F W121885578
D1105616	1GD675BL6D1105616	10A4D R1464469
D1105706	1GB6G5BG2D1105706	10B2M K122010187
D1105746	1GB6G5BB8D1105746	10B7F W121985480
D1106112	1GD675BL5D1106112	10A4D R1464463
D1106142	1GB6G5BB3D1106142	10B7F W121985479
D1106198	1GB6G5BG3D1106198	10B2M K122020279
D1106240	1GD675BL3D1106240	10A4D R1464484
D1106242	1GB6G5BG2D1106242	10B2M K122020270

Last 8 of VIN	Full VIN	Engine Serial Number
D1106257	1GB6G5BG4D1106257	10B2M K122020186
D1106282	1GB6G5BG3D1106282	10B2M K122020290
D1106283	1GB6G5BG5D1106283	10B2M K122020289
D1106310	1GB6G5BL8D1106310	10A4D R1464479
D1106311	1GD675BL0D1106311	10A4D R1464464
D1106341	1GB6G5BG4D1106341	10B2M K122020274
D1106373	1GB6G5BG6D1106373	10B2M K122020286
D1106406	1GB6G5BG6D1106406	10B2M K122010191
D1106440	1GB6G5BB0D1106440	10B7F W121985476
D1106467	1GB6G5BG4D1106467	10B2M K121981784
D1106471	1GB6G5BG6D1106471	10B2M K122010195
D1106522	1GB6G5BG8D1106522	10B2M K121981788
D1106536	1GB6G5BG8D1106536	10B2M K122010212
D1106537	1GB6G5BL3D1106537	10A4D R1464481
D1106597	1GB6G5BG6D1106597	10B2M K121981770
D1106605	1GB6G5BL5D1106605	10A4D R1465327
D1106606	1GB6G5BG3D1106606	10B2M K121981761
D1106607	1GD675BLXD1106607	10A4D R1465324
D1106737	1GB6G5BG7D1106737	10B2M K122020221
D1106781	1GD675BL4D1106781	10A4D R1464895
D1106782	1GD675BL6D1106782	10A4D R1464884
D1106800	1GB6G5BGXD1106800	10B2M K122020222
D1106802	1GD675BL8D1106802	10A4D R1464891
D1106848	1GB6G5BG5D1106848	10B2M K122020202
D1106849	1GD675BL1D1106849	10A4D R1464882
D1106871	1GB6G5BL4D1106871	10A4D R1464880
D1107055	1GB6G5BG8D1107055	10B2M K122060125
D1107067	1GB6G5BL8D1107067	10A4D R1464890
D1107069	1GB6G5BG8D1107069	10B2M K122060069
D1107116	1GB6G5BG2D1107116	10B2M K122020220
D1107123	1GB6G5BGXD1107123	10B2M K122020216
D1107173	1GB6G5BL7D1107173	10A4D R1464888
D1107205	1GB6G5BG1D1107205	10B2M K122060081
D1107206	1GB6G5BG3D1107206	10B2M K122060127
D1107207	1GB6G5BL9D1107207	10A4D R1464876
D1107230	1GD675BL5D1107230	10A4D R1464886
D1107274	1GB6G5BG9D1107274	10B2M K122060129
D1107306	1GB6G5BG7D1107306	10B2M K122060128
D1107368	1GB6G5BG7D1107368	10B2M K122050195
D1107373	1GB6G5BL4D1107373	10A4D R1464878
D1107496	1GB6G5BG5D1107496	10B2M K122050198
D1107594	1GB6G5BG5D1107594	10B2M K122050204
D1107595	1GD675BL1D1107595	10A4D R1464873
D1107661	1GB6G5BG5D1107661	10B2M K122050157
D1107674	1GB6G5BG3D1107674	10B2M K122050135
D1107760	1GD675BG8D1107760	10B2M K122050123
D1108026	1GB6G5BLXD1108026	10A4D R1466598
D1108131	1GB6G5BG3D1108131	10B2M K122070115
D1108132	1GD675BLXD1108132	10A4D R1466600

Last 8 of VIN	Full VIN	Engine Serial Number
D1108235	1GB6G5BG4D1108235	10B2M K122060066
D1108276	1GB6G5BG7D1108276	10B2M K122080077
D1108300	1GD675BL5D1108300	10A4D R1466612
D1108393	1GD675BL5D1108393	10A4D R1466626
D1108405	1GB6G5BG3D1108405	10B2M K122080127
D1108527	1GD675BL0D1108527	10A4D R1466652
D1108625	1GD675BL0D1108625	10A4D R1466640
D1108692	1GB6G5BGXD1108692	10B2M K122070074
D1108753	1GB6G5BG4D1108753	10B2M K122070064
D1108821	1GB6G5BG6D1108821	10B2M K122070101
D1108858	1GD675BL1D1108858	10A4D R1467055
D1108871	1GB6G5BGXD1108871	10B2M K122060124
D1108887	1GB6G5BB8D1108887	10B7F W122051136
D1108889	1GD675BL1D1108889	10A4D R1467031
D1108916	1GB6G5BG6D1108916	10B2M K122070111
D1108947	1GB6G5BG6D1108947	10B2M K122070126
D1108953	1GB6G5BL5D1108953	10A4D R1467029
D1109223	1GB6G5BG2D1109223	10B2M K122090083
D1109225	1GB6G5BLXD1109225	10A4D R1467063
D1109260	1GB6G5BG8D1109260	10B2M K122090093
D1109282	1GB6G5BG7D1109282	10B2M K122010253
D1109284	1GB6G5BL4D1109284	10A4D R1467090
D1109304	1GB6G5BG2D1109304	10B2M K122080085
D1109315	1GD675BL1D1109315	10A4D R1467058
D1109348	1GB6G5BG0D1109348	10B2M K122090081
D1109399	1GB6G5BG6D1109399	10B2M K122020251
D1109400	1GD675BL3D1109400	10A4D R1467054
D1109450	1GB6G5BG2D1109450	10B2M K122010260
D1109464	1GB6G5BG2D1109464	10B2M K122010242
D1109482	1GB6G5CLXD1109482	10A4D R1467075
D1109504	1GB6G8BG8D1109504	10B2M K122090124
D1109570	1GB6G5CL7D1109570	10A4D R1467059
D1109579	1GD675BG9D1109579	10B2M K122080096
D1109591	1GB6G5BL2D1109591	10A4D R1467066
D1109654	1GD675BL1D1109654	10A4D R1467097
D1109679	1GB6G5BL5D1109679	10A4D R1467070
D1109997	1GD675BL9D1109997	10A4D R1468528
D1110028	1GD675BL3D1110028	10A4D R1468525
D1110039	1GD675BL8D1110039	10A4D R1468503
D1110072	1GD675BL6D1110072	10A4D R1467096
D1110093	1GB6G5BL2D1110093	10A4D R1468527
D1110159	1GB6G5BL6D1110159	10A4D R1468518
D1110232	1GB6G5CL3D1110232	10A4D R1468521
D1110259	1GB6G5BLXD1110259	10A4D R1468515
D1110300	1GD675BL4D1110300	10A4D R1468517
D1110343	1GD675BL0D1110343	10A4D R1468547
D1110400	1GB6G5BL7D1110400	10A4D R1468956
D1110477	1GB6G5CL0D1110477	10A4D R1468516
D1110641	1GB6G5BL7D1110641	10A4D R1468997

Last 8 of VIN	Full VIN	Engine Serial Number
D1110705	1GB6G8BG1D1110705	10B2M K122120066
D1110784	1GB6G5BL7D1110784	10A4D R1469406
D1110864	1GD675BL6D1110864	10A4D R1469408
D1110939	1GB6G5BLXD1110939	10A4D R1468962
D1111097	1GD675BL5D1111097	10A4D R1468960
D1111125	1GB6G5BL5D1111125	10A4D R1468976
D1111152	1GB6G8BG2D1111152	10B2M K122090129
D1111293	1GB6G5BL4D1111293	10A4D R1468982
D1111294	1GD675BL7D1111294	10A4D R1468969
D1111351	1GB6G5CL5D1111351	10A4D R1468994
D1111434	1GB6G5BL7D1111434	10A4D R1466634
D1111473	1GB6G5BL6D1111473	10A4D R1466659
D1111475	1GD675BL0D1111475	10A4D R1466624
D1111514	1GB6G5BL5D1111514	10A4D R1466641
D1111515	1GB6G5BL7D1111515	10A4D R1466613
D1111543	1GB6G5BL1D1111543	10A4D R1466657
D1111554	1GD675BL7D1111554	10A4D R1466625
D1111592	1GB6G5BL3D1111592	10A4D R1468522
D1111633	1GB6G5BL2D1111633	10A4D R1468936
D1111634	1GB6G5BL4D1111634	10A4D R1468947
D1111635	1GB6G5BL6D1111635	10A4D R1468540
D1111673	1GB6G5CL5D1111673	10A4D R1468944
D1111693	1GB6G5BG5D1111693	10B2M K122121491
D1111808	1GB6G5BL0D1111808	10A4D R1468506
D1111904	1GB6G5BL7D1111904	10A4D R1469457
D1111905	1GB6G5BL9D1111905	10A4D R1468507
D1111945	1GB6G5BLXD1111945	10A4D R1469431
D1111989	1GB6G5BL8D1111989	10A4D R1469438
D1112025	1GD675BL7D1112025	10A4D R1469450
D1112082	1GB6G5CL9D1112082	10A4D R1469441
D1112130	1GB6G5BL3D1112130	10A4D R1469452
D1112154	1GB6G5BL6D1112154	10A4D R1469464
D1112180	1GD675BL8D1112180	10A4D R1468497
D1112185	1GB6G8BG0D1112185	10B2M K122121502
D1112272	1GD675BL2D1112272	10A4D R1469458
D1112445	1GD675BL7D1112445	10A4D R1470701
D1112489	1GB6G5CL6D1112489	10A4D R1469416
D1112506	1GB6G5CG9D1112506	10B2M K122160101
D1112576	1GD675BL0D1112576	10A4D R1470691
D1112591	1GB6G8BG0D1112591	10B2M K122160079
D1112594	1GB6G5BL1D1112594	10A4D R1470687
D1112618	1GB6G5BL0D1112618	10A4D R1469409
D1112664	1GB6G5BL7D1112664	10A4D R1469412
D1112728	1GB6G5CL9D1112728	10A4D R1469425
D1112751	1GB6G5BG9D1112751	10B2M K122160091
D1112769	1GB6G5BLXD1112769	10A4D R1469447
D1112795	1GB6G5BL0D1112795	10A4D R1469404
D1112986	1GB6G5CL9D1112986	10A4D R1470707
D1113077	1GB6G5CLXD1113077	10A4D R1470725

Last 8 of VIN	Full VIN	Engine Serial Number
D1113095	1GB6G5BLXD1113095	10A4D R1471149
D1113120	1GB6G5BL5D1113120	10A4D R1471124
D1113203	1GB6G5BL9D1113203	10A4D R1471122
D1113270	1GB6G5CL4D1113270	10A4D R1471131
D1113300	1GB6G5CL9D1113300	10A4D R1471125
D1113318	1GD675BL5D1113318	10A4D R1471159
D1113352	1GD675CL7D1113352	10A4D R1471133
D1113365	1GD675BL3D1113365	10A4D R1471140
D1113377	1GB6G5CL0D1113377	10A4D R1471126
D1113415	1GB6G5BL2D1113415	10A4D R1470672
D1113472	1GB6G5CL5D1113472	10A4D R1470677
D1113500	1GB6G5BL4D1113500	10A4D R1471132
D1113540	1GD675BL6D1113540	10A4D R1471543
D1113649	1GB6G5BL5D1113649	10A4D R1471179
D1113690	1GD675BL3D1113690	10A4D R1471181
D1113744	1GB6G5BLXD1113744	10A4D R1471558
D1113758	1GB6G5BLXD1113758	10A4D R1471151
D1113836	1GD675BL5D1113836	10A4D R1471542
D1113851	1GB6G5BL0D1113851	10A4D R1471160
D1113863	1GB6G5BL7D1113863	10A4D R1471549
D1113864	1GB6G5BG5D1113864	10B2M K122121506
D1113877	1GB6G5CL9D1113877	10A4D R1471551
D1113901	1GB6G5BL0D1113901	10A4D R1471565
D1113903	1GB6G5BL4D1113903	10A4D R1471184
D1113920	1GB6G5BL4D1113920	10A4D R1471563
D1113940	1GB6G5BLXD1113940	10A4D R1471557
D1113941	1GB6G5BL1D1113941	10A4D R1471545
D1113942	1GB6G5BGXD1113942	10B2M K122121389
D1113960	1GD675BL6D1113960	10A4D R1471553
D1113962	1GB6G5BL9D1113962	10A4D R1471564
D1113963	1GB6G5BG7D1113963	10B2M K122121583
D1113981	1GB6G5BL2D1113981	10A4D R1471136
D1113992	1GB6G5CL9D1113992	10A4D R1471182
D1114029	1GB6G5CG0D1114029	10B2M K122121562
D1114035	1GB6G5BL8D1114035	10A4D R1471178
D1114042	1GB6G5BG1D1114042	10B2M K122121640
D1114044	1GB6G5BG5D1114044	10B2M K122121601
D1114071	1GB6G5BL1D1114071	10A4D R1471180
D1114074	1GB6G5CG5D1114074	10B2M K122121641
D1114086	1GB6G5BL3D1114086	10A4D R1471148
D1114122	1GB6G5BGXD1114122	10B2M K122121638
D1114139	1GB6G5CL0D1114139	10A4D R1471607
D1114183	1GB6G5BL1D1114183	10A4D R1471591
D1114185	1GB6G5BL5D1114185	10A4D R1471599
D1114204	1GB6G5BL5D1114204	10A4D R1471550
D1114242	1GB6G5BG9D1114242	10B2M K122121518
D1114265	1GB6G5BGXD1114265	10B2M K122190558
D1114268	1GB6G5BL9D1114268	10A4D R1471570
D1114288	1GB6G5CL6D1114288	10A4D R1471575

Last 8 of VIN	Full VIN	Engine Serial Number
D1114305	1GB6G5BG7D1114305	10B2M K122121615
D1114334	1GB6G5CG5D1114334	10B2M K122121639
D1114341	1GB6G5BG0D1114341	10B2M K122190563
D1114364	1GD675BL6D1114364	10A4D R1470684
D1114387	1GB6G5CL8D1114387	10A4D R1470710
D1114406	1GB6G5BL6D1114406	10A4D R1470718
D1114407	1GB6G5BL8D1114407	10A4D R1471120
D1114439	1GB6G5BLXD1114439	10A4D R1470719
D1114443	1GB6G5BG8D1114443	10B2M K122121619
D1114445	1GB6G5BG1D1114445	10B2M K122121569
D1114456	1GB6G5BLXD1114456	10A4D R1470662
D1114483	1GB6G5BG9D1114483	10B2M K122121603
D1114516	1GB6G5BL2D1114516	10A4D R1471572
D1114525	1GB6G5CL5D1114525	10A4D R1471118
D1114554	1GB6G5BLXD1114554	10A4D R1470713
D1114594	1GB6G5BL0D1114594	10A4D R1471571
D1114651	1GB6G5CLXD1114651	10A4D R1471598
D1114707	1GD675BLXD1114707	10A4D R1471579
D1114721	1GB6G5CL5D1114721	10A4D R1471590
D1114732	1GB6G5CLXD1114732	10A4D R1471601
D1114788	1GB6G5BG9D1114788	10B2M K122200543
D1114789	1GB6G5BG0D1114789	10B2M K122200525
D1114801	1GB6G5BL1D1114801	10A4D R1471168
D1114830	1GB6G5BG4D1114830	10B2M K122200583
D1114841	1GB6G5BL2D1114841	10A4D R1471154
D1114870	1GD675BLXD1114870	10A4D R1471156
D1114892	1GB6G5BL8D1114892	10A4D R1471170
D1114894	1GB6G5BG8D1114894	10B2M K122200531
D1114903	1GB6G5CL0D1114903	10A4D R1470700
D1114911	1GB6G5BL8D1114911	10A4D R1470690
D1114929	1GB6G8BGXD1114929	10B2M K122200546
D1114936	1GB6G5BG9D1114936	10B2M K122210132
D1114943	1GB6G5CL1D1114943	10A4D R1472044
D1114965	1GB6G5BL9D1114965	10A4D R1471605
D1114967	1GB6G5BG9D1114967	10B2M K122200551
D1115049	1GB6G5CL4D1115049	10A4D R1471981
D1115077	1GB6G5BG3D1115077	10B2M K122210155
D1115079	1GB6G5BG7D1115079	10B2M K122200533
D1115098	1GB6G5BL4D1115098	10A4D R1472038
D1115117	1GB6G5BG0D1115117	10B2M K122190495
D1115134	1GB6G5BL4D1115134	10A4D R1471980
D1115148	1GB6G5BG0D1115148	10B2M K122200523
D1115149	1GB6G5BG2D1115149	10B2M K122200534
D1115162	1GB6G5BL9D1115162	10A4D R1471573
D1115184	1GB6G5BL8D1115184	10A4D R1471544
D1115186	1GB6G5BG8D1115186	10B2M K122190543
D1115202	1GB6G5BL6D1115202	10A4D R1471554
D1115208	1GD675BL8D1115208	10A4D R1472024
D1115209	1GB6G8BG3D1115209	10B2M K122200589

Last 8 of VIN	Full VIN	Engine Serial Number
D1115223	1GB6G5BL3D1115223	10A4D R1472004
D1115224	1GB6G5BL5D1115224	10A4D R1472015
D1115225	1GB6G5BG3D1115225	10B2M K122121660
D1115246	1GB6G5CL6D1115246	10A4D R1472007
D1115264	1GB6G5BL6D1115264	10A4D R1471596
D1115265	1GB6G5BG4D1115265	10B2M K122190518
D1115286	1GB6G5CL7D1115286	10A4D R1473119
D1115294	1GB6G5BG0D1115294	10B2M K122210134
D1115295	1GB6G5BG2D1115295	10B2M K122190496
D1115296	1GB6G5BG4D1115296	10B2M K122121658
D1115322	1GB6G5CL7D1115322	10A4D R1473554
D1115330	1GB6G5BL4D1115330	10A4D R1472011
D1115331	1GB6G5BL6D1115331	10A4D R1472029
D1115332	1GB6G5BG4D1115332	10B2M K122121648
D1115350	1GD675BL0D1115350	10A4D R1471582
D1115362	1GB6G5CL8D1115362	10A4D R1472036
D1115368	1GB6G5BG3D1115368	10B2M K122121663
D1115369	1GB6G5BG5D1115369	10B2M K122210177
D1115378	1GB6G5BLXD1115378	10A4D R1472045
D1115393	1GB6G5BG2D1115393	10B2M K122210187
D1115420	1GB6G5BL5D1115420	10A4D R1471979
D1115442	1GB6G5BG0D1115442	10B2M K122121637
D1115465	1GB6G5CL7D1115465	10A4D R1472033
D1115492	1GB6G5BL8D1115492	10A4D R1471597
D1115493	1GB6G5BLXD1115493	10A4D R1472019
D1115510	1GD675BL7D1115510	10A4D R1472012
D1115532	1GB6G5BL5D1115532	10A4D R1472027
D1115533	1GB6G5BL7D1115533	10A4D R1472026
D1115557	1GB6G5CL1D1115557	10A4D R1472022
D1115564	1GB6G5BG3D1115564	10B2M K122190494
D1115572	1GB6G5BL6D1115572	10A4D R1473129
D1115573	1GB6G5BL8D1115573	10A4D R1473140
D1115574	1GB6G5BLXD1115574	10A4D R1473121
D1115601	1GD675BLXD1115601	10A4D R1471994
D1115612	1GB6G5BL3D1115612	10A4D R1472002
D1115613	1GB6G5BL5D1115613	10A4D R1472035
D1115614	1GB6G5BL7D1115614	10A4D R1473144
D1115652	1GB6G5BL4D1115652	10A4D R1473149
D1115691	1GB6G5BL3D1115691	10A4D R1472018
D1115693	1GB6G5BL7D1115693	10A4D R1471610
D1115712	1GD675BL8D1115712	10A4D R1473123
D1115726	1GB6G5CG5D1115726	10B2M K122190516
D1115733	1GB6G5BL4D1115733	10A4D R1473159
D1115962	1GB6G5CG6D1115962	10B2M K122190506
D1115967	1GB6G5BL7D1115967	10A4D R1471993
D1115969	1GB6G5BL0D1115969	10A4D R1473151
D1115986	1GD675BL1D1115986	10A4D R1473150
D1115997	1GB6G5BL5D1115997	10A4D R1472010
D1116014	1GB6G5BLXD1116014	10A4D R1473120

Last 8 of VIN	Full VIN	Engine Serial Number
D1116035	1GB6G9BG4D1116035	10B2M K122190507
D1116042	1GB6G9BG1D1116042	10B2M K122190512
D1116059	1GB6G9BG7D1116059	10B2M K122190504
D1116062	1GB6G5BLXD1116062	10A4D R1473143
D1116074	1GB6G9CG5D1116074	10B2M K122210127
D1116111	1GB6G9BG5D1116111	10B2M K122210165
D1116123	1GB6G9CG3D1116123	10B2M K122210146
D1116141	1GD676BG6D1116141	10B2M K122210152
D1116147	1GB6G9BG4D1116147	10B2M K122210126
D1116154	1GB6G5CG2D1116154	10B2M K122200570
D1116165	1GB6G5BL9D1116165	10A4D R1473177
D1116171	1GB6G9CG3D1116171	10B2M K122200545
D1116239	1GB6G9BG9D1116239	10B2M K122200565
D1116276	1GB6G9BL8D1116276	10A4D R1473154
D1116336	1GB6G9CG9D1116336	10B2M K122190515

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code		Labor Time
V2678	Update ECM with Engine Serial Number	0.3

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



G_149091

GM CUSTOMER CARE AND AFTERSALES
DCS2834
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 22, 2012

Subject: 12218 – Service Update Bulletin
Engine Serial Number Not Present in ECM

Models: 2013 Chevrolet Express and GMC Savana 4500 Series Cutaway Vans

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12218 today. The total number of U.S. vehicles involved is approximately 300. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 24, 2012. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES