



Bulletin No.: PI0842

Date: Oct-2012

# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Trunk Trim Panel Below Rear Package Shelf Loose/Sagging /Bowing at Rear

**Models:** 2013 Cadillac XTS

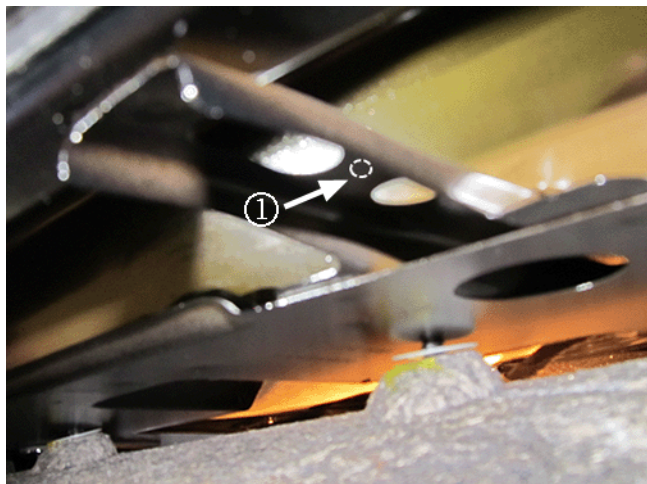
### Condition/Concern



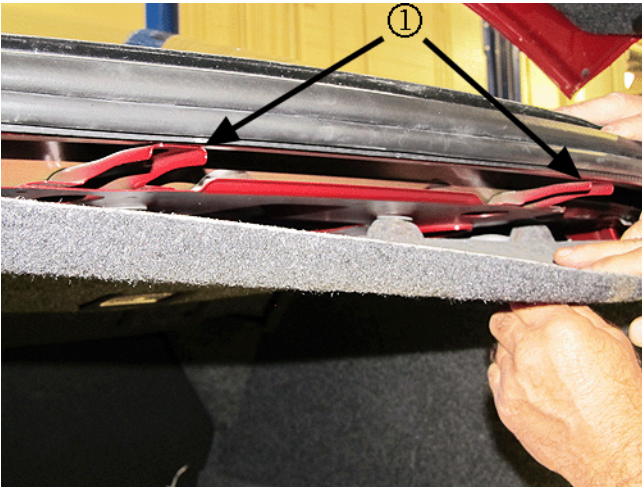
Some customers may comment that the trunk trim panel below the rear package shelf is loose, sagging or bowing at the rear. The cause of this condition may be that the trim panel may have a loose interface to the rear package shelf underside sheet metal.

### Recommendation/Instructions

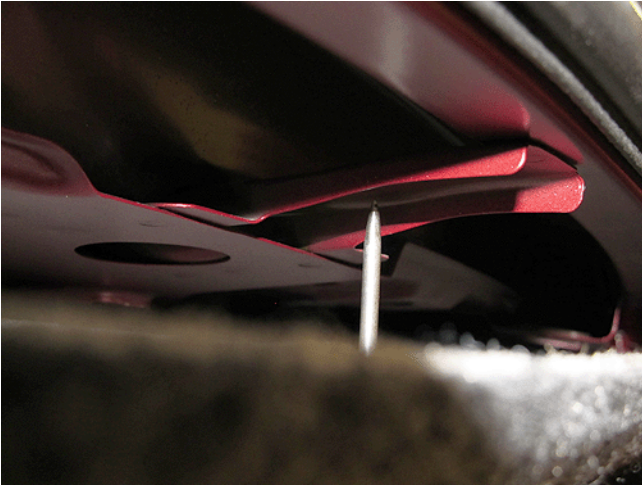
Add two GM service part push-pins, P/N 11562024, to re-secure the trunk trim panel following the steps below:



**Note:** The added push pin holes will be located between the existing two holes in each fore/aft metal brace, as shown by the circle (1) in the graphic above.



1. Pull the trunk trim panel downward to locate the two fore/aft metal braces (1) on the underside of the package shelf sheet metal.



2. Line up the trim panel and brace for the new hole location and pierce a hole through the trim panel material and center punch the new hole location on the bracket. Repeat on the opposite side.



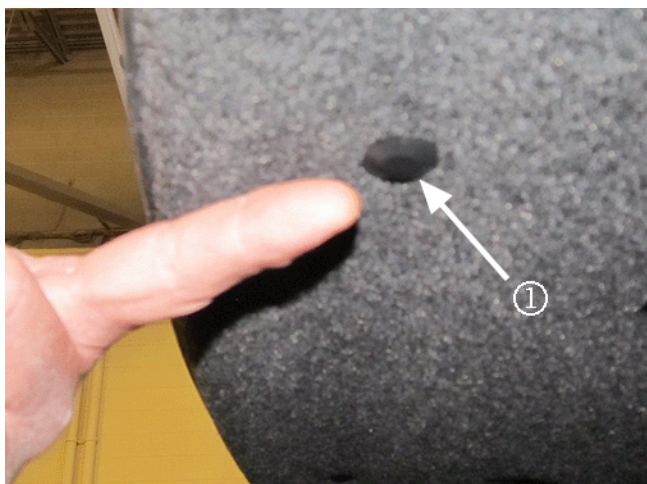
3. Using a 1/4 in drill bit, drill a hole through the trim panel at the two locations that the trim panel was pierced.





**Note:** Whenever you drill into a metal surface, the corrosion resistance of that panel is compromised. Treat the drilled holes with GM Super Lube®, P/N 12371287 (in Canada, 10953437), to prevent corrosion.

4. Insert the drill bit through each hole in the trim panel and drill a hole into each brace at the location of the center punch.



5. Reinstall the trim panel to the underside sheet metal and insert a GM push-pin, P/N 11562024 (1), through the trim panel and into the drilled hole on each side.



6. Once the push pins are installed, ensure the trim panel is properly tucked under the deck lid weatherstrip.

## Parts Information

Part Number	Description	Quantity
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11562024	Retainer, Push-pin	2
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## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9529*	Add Push Pins to Re-secure Trunk Trim Panel	0.3 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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