



Service Bulletin

PRELIMINARY INFORMATION

Subject: Excessive Water in Door, Wet Carpet After Hard Rain or Automatic Car Wash

Models: 2012-2013 Chevrolet Impala

Condition/Concern

Some customers may comment that the carpet is wet or that there is excessive water in one or more of the vehicle doors. This condition is possible on all four doors. This condition occurs after a hard rainfall or the vehicle has been run through an automatic car wash.



This condition may be caused by an out of position outer window belt sealing strip (side door window belt outer sealing strip).

Recommendation/Instructions



Using an appropriate tool, reposition the seal. Ensure it contacts the glass for the full length of the seal. Cycle the window up and down to ensure the seal stays in the correct position.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C0450	Body Side Window Resealing	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION