



Service Bulletin



SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Buzz Noise at Lower Right Side of Windshield – Replace Air Inlet Grille Panel
Expires with Base Warranty

MODELS: 2012-2013 Chevrolet Corvette

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to replace the air inlet grille panel on certain 2012-2013 model year Chevrolet Corvette vehicles. The soft edge of the air inlet grille panel may separate from the base at the lower right side of the windshield. If this occurs, the soft edge of the panel may contact the windshield while driving at highway speeds, creating a buzz noise.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
25778761	SCREEN, AIR INL	1

SERVICE PROCEDURE

1. Remove air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement* in SI.
2. Install a new air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code	Description	Labor Time
V2707	Replace Air Inlet Grille Panel	0.4

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES
DCS2861
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 11, 2012
Subject: 12260 - Service Update Bulletin
Buzz Noise at Lower Right Side of Windshield - Replace Air Inlet Grille Panel
Models: 2012-13 Chevrolet Corvette
To: All Chevrolet Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12260 today. The total number of U.S. vehicles involved is approximately 7,500. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated December 11, 2012. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES